

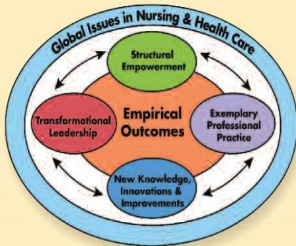
# MAGNET NEWSLETTER



May 6, 2018

Nurse's Week 2018

## Magnet® Model



As shown in the image above, the Magnet® Model has five components.

- **Transformational leadership:** Visionary leadership that transforms the organization to meet changing needs
- **Structural empowerment:** Engaged staff with influential leadership that is prepared to meet current and future challenges of healthcare delivery
- **Exemplary professional practice:** Competent, dedicated nurses who apply their knowledge to achieve their professional best
- **New knowledge, innovations, & improvements:** Continued innovation that improves staff knowledge, clinical practice, and systemic excellence
- **Empirical outcomes:** System-wide measurement of quality outcomes related to nursing leadership and clinical practice that demonstrates continuous improvement

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## Nursing Engagement Survey: Your Voice Matters

Mount Sinai Health System is committed to supporting a professional practice environment. Nursing staff within a professional practice environment advance nursing practice through continuous lifelong education and professional development. They advocate and protect patients by including best nursing practice standards and evidence based nursing care, ultimately delivering exceptional patient outcomes.

Mount Sinai Health System is conducting a Nurse Engagement Survey between May 14<sup>th</sup> and June 05<sup>th</sup>,

2018. Registered professional nurses employed at Mount Sinai for more than six (6) months are invited to participate in this brief survey.

The purpose of the Nurse Engagement Survey is to evaluate our professional practice environment. Magnet® designated facilities are required to continuously evaluate and improve the professional practice environment and these results will be included in our next ANCC Mag-

net® Re-designation Process. This survey is completely confidential and only aggregated data will be reported.

Nursing leadership are committed to using your insights to continue to understand the unique concerns of our nurses, build patient-centered culture that reduces stress and support strategies to attract and retain our valued nurses to achieve top levels of performance. Please complete the survey. Your voice counts!



## Mount Sinai Queens Schedule of Activities

# WE BUILD BRIDGES TO

PATIENTS | FAMILIES | CARE TEAM MEMBERS | THE COMMUNITY

## NURSES WEEK 2018 | MAY 6-12



### Nurses Week Events & Festivities Hosted by:

Jill Goldstein, MA, MS, RN Deputy Chief Nursing Officer and Vice President and Nursing Leadership Council Cordially invites all Department of Nursing staff members to attend the following events.

Check out and tag [@MountSinaiNurse](#) [@MountSinaiQueens](#) [#MSHNURSES](#) [#MSQNURSES](#)

### MONDAY MAY 7

#### Nurses Week Breakfast Celebration

7:00 AM - 9:00 AM | Administrative Conference Room

#### Nurses Week Luncheon Celebration

12:00 Noon - 2:00 PM | Administrative Conference Room

#### Nursing Leadership Gratitude Rounds

Fran Cartwright, PhD, RN-BC, AOCN, Chief Nursing Officer  
12:30 PM - 2:00 PM Springtime Treats on the individual units to recognize and give thanks!



### TUESDAY MAY 8

#### Nurse Leaders Power Brunch with Nursing Leadership Council

10:00 AM - 11:30 AM | Crescent Kitchen, Diner on 30<sup>th</sup> Avenue

#### "Care for Self" Massage Therapy

10:00 AM - 6:00 PM | Administrative Conference Room

#### Keynote Address

Judith Vessey

PhD, CRNP, MBA, FAAN

"Promoting Psychological Safety-Improving Patient Care" 12:00 PM  
25-20 30<sup>th</sup> Avenue; 4<sup>th</sup> Floor Conference Room (Live Stream)



### WEDNESDAY MAY 9

#### Excellence in Nursing Practice Awards

#### Building Bridges with Communities in Need

A celebration of Mount Sinai Nurses who have volunteered to assist communities around the globe.

2:30 PM - 3:30 PM | Administrative Conference Room

Light Reception to Follow

#### "Care for Self" Massage Therapy

11:00 PM - 3:00 AM | Administrative Conference Room

### THURSDAY MAY 10

#### Ice Cream Social

Ice Cream treats & Raffle Prizes on the individual units to recognize and give thanks!

2:00 PM - 4:00 PM

#### "Care for Self" Massage Therapy

11:00 PM - 3:00 AM | Administrative Conference Room

A celebration of Mount Sinai Nurses who have

Light Reception to Follow

#### "Midnight" Social

Brown Bag Treat & Raffle Prizes on the individual units to recognize and give thanks! 12:00 Midnight

### FRIDAY MAY 11

#### "Care for Self" Massage Therapy

11:00 AM - 3:00 PM | Administrative Conference Room

[#NURSESWEEK2018](#)

## The Mount Sinai Hospital Schedule of Activities

# WE BUILD BRIDGES TO

PATIENTS | FAMILIES | CARE TEAM MEMBERS | THE COMMUNITY

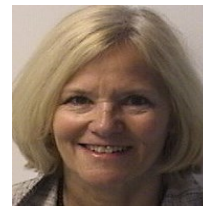


## NURSES WEEK 2018 | MAY 6-12

### **Nurses Week Events & Festivities:**

*Fran Cartwright, PhD, RN-BC, AOCN, Chief Nursing Officer along with the Nurse Recognition Committee cordially invites all Department of Nursing staff members to attend the following events.*

Tag #MSHNURSES



### MONDAY MAY 7

#### **Nurses Week Breakfast**

6:00 AM - 9:00 AM | Annenberg West Lobby

#### **22<sup>nd</sup> Annual Poster Session**

"Building Bridges Using Relationship Centered Care"  
Guggenheim Pavilion Atrium

### THURSDAY MAY 10

#### **Springtime Treats**

Nursing Leadership Rounds on the individual units to recognize and give thanks!

#### **Building Bridges with Communities in Need**

4:00 PM | Annenberg 12-01

A celebration of Mount Sinai Nurses who have volunteered to assist communities around the globe.  
Light Reception to Follow

### TUESDAY MAY 8

#### **Keynote Address**

Judith Vessey  
PhD, CRNP, MBA, FAAN  
"Promoting Psychological Safety-Improving Patient Care"  
12:00 PM | Stern Auditorium  
Light Reception to Follow



### FRIDAY MAY 11

#### **Health Smoothie Breakfast and Wellness Event**

6:00 AM - 9:00 AM | Guggenheim 7th Floor Atrium

### WEDNESDAY MAY 9

#### **Board of Trustees 37<sup>th</sup> Annual Excellence in Nursing Practice Awards**

11:00 AM | Davis Auditorium  
Luncheon to follow



*With this year's theme of Building Bridges, the Department of Nursing will donate to three charitable organizations chosen by our nursing staff in lieu of their annual gift.*

**Nurses will be automatically entered into the Wellness Lottery with prizes throughout the week!**

## Mount Sinai Queens Nurse of Distinction Awards



**Nurse Leader:** Evelyn S. Alcontin, DNP, ANP-BC, NP-C, CWOCN

10 Years @ MSQ

Evelyn is consistent in her commitment of elevating the front-line nursing staff wound care clinical practice skills at Mount Sinai Queens Hospital. Evelyn is a true professional role model whose greatest strength is her collaborative nature and passion to life-long learning. She recently completed her Doctorate in Nursing Practice.

*You're  
amazing*



**Nurse of Distinction (O.R.):** Barbara Laurentowski, RN, BSN, CNOR

20 Years @ MSQ

Barbara is an Operating Room Nurse since 1998, demonstrating nursing excellence on a daily basis by ensuring that all her patients are safe before, during and after undergoing surgery. Her positive demeanor and wealth of peri-operative knowledge establishes this candidate as a role model for the department as well as her peers. Always supporting the Magnet model she provides encouragement to the staff to participate in group meetings and explains to them that their opinions and suggestions into their own practice make a difference



**Preceptor (IMCU):** Elvira Solis, RN, MSN

12 Years @ MSQ

Elvira embodies qualities of a successful nurse preceptor with proactive interpersonal and communication and teaching skills. Her 12 years of front-line experience enable her to have clear and precise decision-making and problem solving skills. Elvira always goes above and beyond to ensure that not only Novice nurses are successful integrating at MSQ.



**ROLE MODEL**



**Novice O.R.:** Jasmine Ruiz, RN, BSN

2 Years @ MSQ

Jasmin demonstrates her commitment to the Nursing Profession at Mount Sinai Queens daily and has quickly proven her ability to be a strong standing member of the operating room. Her positive mindset, personality and humbleness eases the atmosphere in a stressful environment. Her eagerness to learn and soak up more knowledge and skills encourages others to do the same.



## The Mount Sinai Hospital Awards



Beth Degen has been a nurse at Mount Sinai for over 10 years. In that time, she has become an extraordinary nurse who truly defines the values of Relationship Centered Care. Beth is well respected and well-liked by her patients and the entire multidisciplinary team.

She portrays competence, professionalism and compassion to her patients. She can consistently be depended on as a team player. Beth has contributed greatly to improving the CTICU for both the patients and the staff. She assisted a team of physicians in revising and updating the CTICU guidelines and protocols. She helped launch and was voted co-chair of the unit based council. She assisted in editing and writing the preceptor packet and more. All of these efforts were put forth with a desire to improve patient care.

Beth has dedicated herself to improving patient experience, educating new staff and collaborating with nursing leadership to build a stronger team on the CTICU. Beth has been instrumental to the success of the CTICU.

### Beth Degen, RN

Clinical Nurse, CSICU

*Board of Trustees 37th Annual Excellence in Nursing Practice Award*



Danielle Lajoux joined the Mount Sinai Hospital Emergency Department in 2011, immediately after graduating from nursing school. Early on, she realized her passion and became a dedicated Pediatrics Emergency Department nurse. Danielle is a fierce advocate for pediatric patients and their families as she cares for the whole person. She is warm, competent, and engaging. Danielle takes great pride in her work and has proven herself to be a leader in nursing education and patient safety.

When there was an absence, Danielle stepped up to develop an educational curriculum for new hires on their pediatric rotation. She has provided a foundation for pediatric emergency nursing and as a PALS instructor, assisted in unit-based education initiatives. Danielle is a member of the Pediatric Pain Management Committee at Mount Sinai.

In addition to her exemplary leadership, Danielle is highly regarded for her positive attitude and ability to face emergency situations with tact and ease. She is a true team player.

### Danielle Lajoux, BSN, RN

Clinical Nurse, Emergency Department



Lynette Joy Romanovitch has served as the magnet champion on the Traumatic Brain Injury Rehab Unit for several years where she has inspired the team to consistently apply magnet standards. In fact, Joy has organized and developed curriculum for weekly teaching sessions by nurses on the unit.

Joy has proven herself to be a very thorough, insightful and driven nurse. She is meticulous and compassionate in her patient care often catching potential discharge issues before they occur. She is dedicated to academic advancement and co-authored three posters which were presented at the Annual Association of Rehabilitation Medicine conference last fall.

Joy is a creative force and a strong leader on the unit, often found mobilizing the nursing team toward a positive approach.

### Lynette Joy Romanovitch, BSN, RN, CRRN

Clinical Nurse, KCCU

*Board of Trustees 37th Annual Excellence in Nursing Practice Award*



Tracey Kelly is an indispensable member of our Mount Sinai Heart team who leads by example, is proficient and knowledgeable, is reliable and trustworthy, and embodies what it means to be a Mount Sinai nurse. And these are just a few of the accolades from her colleagues.

Tracey is a true leader who offers her patients and their families the highest standards in care. She is understanding, compassionate, and reliable. She comes to work every day with one goal: to make GP 7 Center a better place. Tracey represents Mount Sinai and embodies the values of Relationship Centered Care through her work in the community counseling patients towards better heart health. She had the opportunity to help organize and attend the Aspen Ideas Festival and frequently participates in community health screenings as well as heart hospital sponsored fairs and events.

Tracey is warm, engaging, informative and possess excellent leadership skills. She is a role model for her peers and a hospital at large.

### Tracey Kelly, BSN, RN

Clinical Nurse, GP7C

*Board of Trustees 37th Annual Excellence in Nursing Practice Award*



Elizabeth Tortu joined the Mount Sinai family just over one year ago on Guggenheim Pavilion 10 Center, Medicine and Oncology Unit. In this time, she has proven herself to be an indispensable member of the team, a leader, a role model and a well-respected colleague.

Elizabeth has the ability to develop close relationships with patients and strives for excellence in all clinical areas. She has flourished in new roles such as charge nurse and preceptor. She is quick to volunteer for difficult assignments and comes in on days off for education sessions, staff meetings and unit celebrations. Elizabeth is held in high regard by her peers for her intelligence, integrity and work ethic.

We are all excited to see what Elizabeth's future at Mount Sinai will entail.

### Elizabeth Tortu, RN

Nursing Rookie of the Year Award, GP10C

*Board of Trustees 37th Annual Excellence in Nursing Practice Award*



Eve Easton is the Clinical Coordinator for the Supportive Oncology Program which offers palliative care services throughout the Rutenberg Treatment Center. Eve cares for the whole patient and displays the greatest level of compassion and professionalism with cancer patients and their family members. She has a unique ability to form strong, long-lasting bonds with these patients which is undoubtedly built on her trustworthiness, openness, and competency.

Eve also offers her unending generosity to her colleagues. She is a member of the Nurse Recognition Committee, has helped institute the DAISY Program to recognize outstanding nurses throughout the hospital, and has forged critical inroads among non-palliative care clinicians which directly improves patient care and expands the hospital's services.

Eve brings competence and compassion to our oncology patients with strong communication skills and an unwavering dedication. She is a terrific advocate for our seriously ill patients and goes out of her way to bring them great care and joy.

### Eve Easton, MSc, BSc, RN, OCN, CHPN

Clinical Coordinator, Supportive Oncology

*Board of Trustees 37th Annual Excellence in Nursing Practice Award*





Christine O'Sullivan is devoted to her patients, colleague and the field of nursing. She is a role model to those around her and represents Mount Sinai Hospital and the Women's and Children's Division with grace and skill. Christine regularly volunteers for committees to improve care; she steps forward when patients need additional support and she assists her colleagues whenever she can.

Christine helped develop and launch the Newborn Education and Discharge Teaching Classes as well as the Peer-to-Peer Purposeful Hourly Rounding Initiative which reduced call bells by 50% and improved patient experience. She helped implement a weekly newsletter and staff initiative to improve nurse engagement.

Christine is focused, passionate, friendly, supportive, and an absolute leader among her peers.

**Christine O'Sullivan, RN**

Magnet Nurse of the Year, KP&S

*You're  
amazing*



Patricia Gibbs has been a member of the Mount Sinai family since 1991. She embraces the tenets of Relationship Centered Care in not only caring for her patients and their family, but also for her fellow staff members. Regardless of the pace and demands placed on Pat, she never sacrifices the care that she delivers. Pat goes above and beyond to ensure that her patient and their families receive the best care possible - just as Pat Liang did.

Pat has a zest for learning and is always willing to share her new knowledge with her peers. She collaborates with her fellow PACU nurses and physicians as an integral part of the interdisciplinary team.

Pat arrives in the PACU each shift with a smile and positive attitude. She is always ready to make herself available to stay late or come in unexpectedly. The PACU team knows that they can count on her.

**Patricia Gibbs, RN**

Pat Liang Nursing Practice Award, PACU



Ishmael Cobbold's title is Equipment Manager for the Operating Room. However, that hardly describes the role he plays for the Post Anesthesia Care Unit Nurses. Ishmael offers a sense of security, confidence, positivity and joy to these nurses.

Whenever they need help with equipment - which can be daily, Ishmael is there to offer assistance with a smile on his face in a timely manner to resolve the issue. This allows the nurses the opportunity to focus on the patients, their safety and their needs. Ishmael goes above and beyond the call of duty which allows the nurses to perform their jobs more effectively.

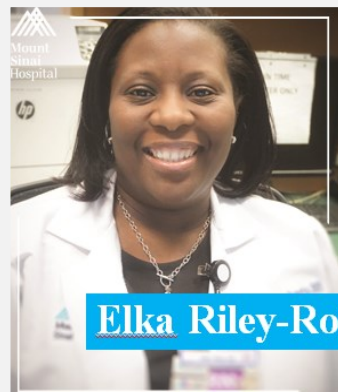
Ishmael is pleasant, calm, easy going, reliable and professional. He is truly a friend of nursing!

**Ishmael Cobbold**

Honorary Nurse Award  
Perioperative Services



**ROLE MODEL**



Elka Riley-Roberts came to the Mount Sinai NSICU as a bedside nurse who passionately advocated for her patients. With continued education, Elka was appointed Clinical Nurse Manager of the NSICU two years ago. She quickly demonstrated a remarkable commitment and effectiveness as a team leader. Elka's relentless patient-centered approach to safety, quality and outcomes led the NSICU's vast improvement and highest quality metrics in the ICCM last year. Elka propelled the unit forward through a period of uncertainty.

In addition to her dedication to patients, Elka is passionate about building bridges with her team members and the community. In her nomination, Elka's nurses stated that "she is truly the epitome of everything this award embodies." Elka listens attentively and utilizes therapeutic communication. She is quick to compliment nurses on a job well done and offers constructive criticism when necessary.

When Elka is not on the NSICU, you can find her organizing the Stroke Fair in the hospital or in the community generously imparting her knowledge and experience.

**Elka Riley-Roberts MSN, FNP, RN**

Nursing Leadership Award, NSICU

Board of Trustees 37th Annual Excellence in Nursing Practice Awards



# Mount Sinai Nurses Building Bridges in Communities of Need

Celebration of Nurses that promote healing and wellness at the local, regional and global level



## Crohn's and Colitis Foundation

Camp Oasis is a co-ed residential summer camp program for children between 8 and 17 living with Crohn's disease and Ulcerative colitis providing them with a safe and supportive camp community.  
-Alexis Sherman



## Mount Sinai Blood Drives

Katie Lo made it her mission to always have blood drives and reach the goal amount donation so that there is always enough lifesaving blood ready for those in need.



## Puerto Rico

I was part of the medical mission sent to Puerto Rico. This experience has been life changing and heightened both my professional and personal practice.  
-Tamaiti Vildoso



## Uhmahia (Biafra) Nigeria

I had the opportunity of doing a mission trip to Uhmahia, to provide needed medical care to patients who had little or no access to care.  
-Sherian Thomas



## Prampram and Ningo regions outside of Accra and Ghana

Provided primary healthcare and screening for nearly 1,400 women and children. The mission was through Amazing Grace Children's foundation.  
-Jessica Jaffee



## The Philippines

International medical mission to the Philippines with organization called "Friend in Deed"  
-Emma Mijarino

I recently joined a team of healthcare professionals on a short, twoday medical and dental mission. With this out reach experience, I have gained a renewed respect for teamwork and dedication to our noble nursing profession.  
-Fe Aurora Vargas

In the Philippines I assisted in surgical medical mission for small outpatient surgeries.

I volunteered with my Orthopedic Surgical team and traveled to Bolivia to assist as the circulating nurse for a joint replacement surgical mission.  
-Maria Sol Del Castillo



## Puerto Rico

The AFYA Foundation and GNYHA (Greater New York Hospital Association) recruited MNSNA nurses to help pack medical supplies for a mission to Puerto Rico after Hurricane Maria destroyed parts of the island leaving many without access to medical care.



Mount Sinai Heart  
For You. For Life.





# KEYNOTE

Dr. Judith Vessey, PhD, RN, DPNP, MBA, FAAN



## Promoting Nurses' Psychological Safety—Improving Patient Care

MSH: Tuesday, May 8, 2018 at 12:00pm, STERN Auditorium

MSQ: Live Stream from 4th Floor Conference Room at 12:00pm

Judith Vessey is the Lelia Holden Carroll Professor in the William F. Connell School of Nursing, Boston College and a Nurse Scientist at Boston Children's Hospital. She received her BSN from Goshen College, a certificate as a Developmental Pediatric Nurse Practitioner from the University of Miami, her MSN and Ph.D. from the University of Pennsylvania, and was a Robert Wood Johnson Nurse Scholar at the University of California, San Francisco. She later received her MBA. from Johns Hopkins University. The deci-

sion to seek this degree came from her realization that understanding the economics and business practices of health care was essential to being able to contribute to related policy determinations for select patient populations.

Dr. Vessey's current research focuses on teasing, bullying, and psychological safety. Her interest in this area of inquiry began when she witnessed the difficulties that children with chronic conditions faced on being included in school. This work has led to a second avenue of study - bullying, lateral violence, and psychological safety in the workplace. Dr. Vessey's research has been funded by the National Institute of Nursing Research, professional organizations and private foundations. She has authored over 100 articles, chapters, and books and has presented widely and is actively involved in the American Academy of Nurses.

## Editors Corner

Janine Liza Duran, MS, AGNP-C, RN, CEN, NEA-BC

Dear Reader,

Six months ago, I walked into the walls of Mount Sinai Hospital. Sitting among fellow newcomers on the first day, I watched the video presented in New Beginnings about Nursing and Magnet accreditation

I started to ponder on how blessed I am, to be an institution that promotes and embodies the Magnet philosophy. Although I have heard and read about Magnet before, it didn't occur to me how deep and meaningful it is to the patient experience.

I have been a nurse for more than a decade now. By watching Sinai nurses, I learned the TRUE meaning of compassion and empathy towards patients. Despite the challenges, they face every day, they continue to work together to provide the best, safe and patient-centered care they can offer. There is no holding back for a Sinai RN. "Obstacles do not block their path, they are the path." Thank you Mount Sinai Nurses! We are truly proud of you. Happy Nurses Week!

Empowered and Proud Sinai RN,

*Janine*





### MSH ER: FOCUS ON POCUS (Point of Care Ultrasound Guided IV)

Peripheral IV insertion is one of the most common procedures performed in the Emergency Department. Although ER nurses are well experienced with this procedure, there are times when even the most experienced RN fail.

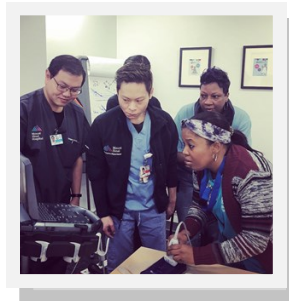
An interdisciplinary team of practitioners led by RNs Jill Frick and Yun Cee Dirsa —created a curriculum that teaches nurses to US guided IV insertion.

So far not only has the program increased patient satisfaction, but also increased ED nursing and physician teamwork, collaboration and empowerment.

Three classes have been held and has 2 graduates! More nurses are being trained now and will hopefully be a standard of practice for all the ED nurses in MSH. This groundbreaking curriculum proves how

# NURSING EXCELLENCE

Unit Specific Magnet Project



#### CICU

Winner: Highest 2017 Scores

Overall Rating

Nurse Communication

Doctor Communication

Nurses Check on You

Winner: Most Improved Scores from 2016 to 2017

Doctor Communication

Nurses Check on You

#### KCC 4 North

Winner: Highest 2017 Scores

Nurse Manager Check on You

#### 9W

Winner: Most Improved from 2016 to 2017

Overall Rating

#### 10C

Winner: Most Improved Scores from 2016 to 2017

Nurse Communication

Nurse Manager Check on You

*Congratulations*  
The Mount Sinai Hospital



# LiveOnNY

Caring for New Yorkers  
through Organ Donation


**Saving Lives in MSQ**

Mount Sinai Queens  
Donor Council Presents:

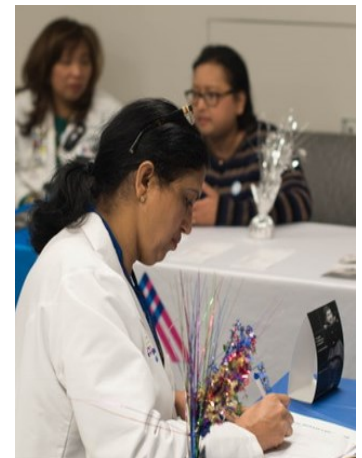
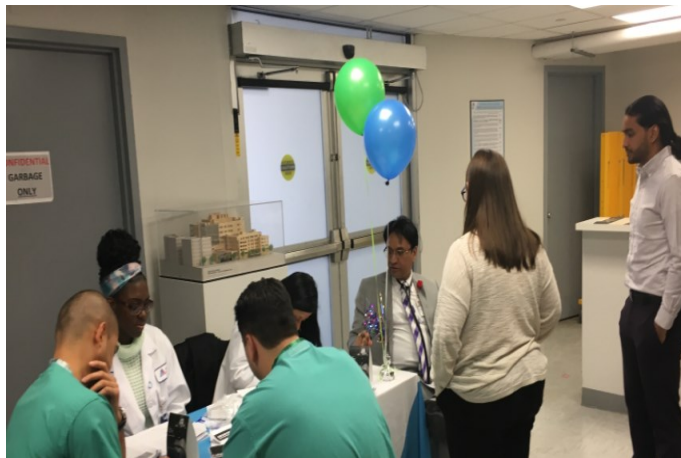
**In Celebration of  
National Donate Life Month**

**"Advance Directive Initiatives"  
TABLING EVENT**

**Thursday April 12<sup>th</sup>  
and Friday April 13<sup>th</sup>, 2018  
12:00-2:00 PM  
Old ED Lobby**



- Representatives from LiveOnNY will be onsite to answer your questions regarding organ and tissue donation.
- Fill-out a Healthcare Proxy (HCP) and win a prize!
- Educational information on Advance Directive Initiatives.



**LiveOnNY** change a life forever

Choosing to be an organ donor means choosing to change the course of someone's life. While LiveOnNY has helped thousands of people, the need in our community is still great. You have the opportunity to make a lasting impact. For each New Yorker who enrolls in the registry, up to eight lives can be saved through organ donation, and another 50 lives saved or improved through tissue donation.



# LiveOnNY

Caring for New Yorkers  
through Organ Donation



## LiveOn NY Partners with MSH

LiveOn NY's is a team of over 200 practitioners — partnering with various institutions in New YORK — united around the changing power of organ and tissue donation. They work tireless day and night, 365 days a year, to help save the lives of those in need of a transplant. We also provide support and comfort to donors and their loved ones throughout the donation process, and for years after. Additionally, they work to educate and inspire our community about organ and tissue donation.

**Grand Rounds (April 4):** MSH hosted a Donate Life Grand Rounds featuring Leona Kim-Schluger, MD followed by an interdisciplinary panel.

**Interdisciplinary Rounds (April 10 & 30):** An interdisciplinary team of MSH staff and LiveOnNY volunteers visited all units and shared personal stories with the staff.

**Banner Unveiling Ceremony (April 13):** Senior Leadership and Nursing Leadership were present to unveil the Donate Life Banner and provide a brief speech highlighting the life-saving impact of organ and tissue donation.

**National Blue & Green Day (April 13):** Staff decorated units and dressed up in blue and green to showcase the Donate Life colors.





The DAISY Foundation Award was created in memory of J. Patrick Barnes as a way to honor skillful and compassionate nursing care.

The Barnes Family established this recognition award program to “honor the super-human work nurses do for patients and families every day.”

Today the program is in over 1000 hospitals and recognizes nursing talent all over the world. The DAISY Award allows nurses to be recognized for their truly compassionate care. Nurses are nominated by patients, families and colleagues and each month one nurse is chosen who exemplifies the values of a DAISY Nurse.

Congratulations to MSH Awardees:

- |                                 |                                |
|---------------------------------|--------------------------------|
| 1. Tocha Alberts, Pediatric 5   | 6. Carol Rankin—McGowan, NSICU |
| 2. Jillian Delano, NICU         | 7. Shakira Riley, BMT          |
| 3. Diana Francis, RETU          | 8. Jean Torres, GP 7 West      |
| 4. Adrian Go, GP 9 Center       | 9. Jeremy West, Infusion       |
| 5. Madeline Gondek—Brown, ED    | 10. Melody Cubas, Madison 5    |
| 11. Carol Rankin—McGowan, NSICU |                                |

## MSQ Kicks Off Daisy Awards This Year!!!

