Mission

The Institute for Advanced Medicine’s mission is to lead the field in providing compassionate, inclusive, integrated and holistic primary care, prevention, and education, to advance the health of individuals and communities.

About Us

IAM achieves its mission through an extensive network of caring clinicians and supportive programs to meet the unique needs of its patients. We unite the Mount Sinai Health System’s outstanding physicians and staff from multiple disciplines into one integrated program for comprehensive services. Our unique programs, highlighted throughout this report, are designed to benefit and provide compassionate care to the diverse people we serve throughout New York City.

Vision

Quality Care. Every Patient. Every Time.
Dear Friends and Colleagues,

The 2020 Annual report of Mount Sinai Health System’s Institute for Advanced Medicine (IAM) showcases the changes, flexibility and growth that we achieved in response to the difficulties of the year. During 2020, we had to cope with the onslaught of COVID-19 and its devastating impact on many of our families, colleagues, friends and our communities. The impact of COVID-19 also highlighted the health inequities in our communities and highlighted the need for the health system to actively work to promote diversity, equity and inclusion for our patients and our employees. Within the Institute for Advanced Medicine, the staff have responded to the events of 2020 with great compassion and resilience, both professionally and personally, and played a key role in providing critical care for our own patients at IAM, as well as COVID patients across the health system. We are so proud of our staff for rising to the occasion and for being on the frontlines of responding to the COVID epidemic.

Our 2020 Annual Report highlights our progress in continuing to meet the needs of the people and communities we serve. Despite the challenges in 2020, IAM’s five clinics continue to grow with programs and services that provide safe and welcoming spaces for our communities. We continue to remain at the forefront of state-of-the art medical prevention, treatment and clinical education services, as well as community outreach services, and access to clinical trials and research.

On behalf of the Institute for Advanced Medicine, we thank our patients, staff and supporters for taking this journey with us in 2020 and for being part of the resiliency across New York City.

Michael Mullen, MD
Director

Matt Baney
Administrative Director
2020 Accomplishments

Provided Health Care Services to 1,722 Transgender and Gender Non-Binary Individuals

Provided Primary Care to 11,684 patients: 8,630 of whom were patients with HIV

Provided Hepatitis C Testing to 10,880 individuals

Provided 50,585 Sexually Transmitted Infection (STI) Screenings to 21,650 people

Provided Rapid HIV Tests to 1,904 people

Provided Oral Health Services to 913 patients

IAM provided 80,725 clinic encounters to 15,540 patients

Provided Pharmacy Services to 5,951 people: 4,656 of whom were IAM patients

Provided Food and Nutrition Services to 338 clients

Provided Mental Health Services to 2,720 patients

Provided Social Work Services to 4,032 patients

Provided Pre-Exposure Prophylaxis (PrEP) to 1,572 individuals

Provided Post-Exposure Prophylaxis (PEP) services to 1,059 individuals

Provided Oral Health Services to 913 patients

Provided Pre-Exposure Prophylaxis (PrEP) to 1,572 individuals

Provided Post-Exposure Prophylaxis (PEP) services to 1,059 individuals

Provided Care Coordination Services to 724 patients

Provided 133 clinical education training events to 5,754 clinical providers throughout NYS on HIV, Hepatitis C, and Drug User Health

Provided Food and Nutrition Services to 338 clients

Provided Rapid HIV Tests to 1,904 people
Patient Demographics

**Age**
- 0-12 years, 1%
- 13-24 years, 6%
- 25-44 years, 39%
- 45-64 years, 42%
- 65 and over, 12%

**Gender**
- Female, 27%
- Male, 68%
- Transfeminine, 4%
- Transmasculine, 1%

**Race & Ethnicity**
- White (not Hispanic): 4,145
- Hispanic/Latino/a/e/x: 4,595
- Asian: 4,036
- Native Hawaiian/Pacific Islander: 523
- American Indian or Alaskan Native: 25
- More than one race: 28
- Unknown/Unreported: 33
- Black or African American (not Hispanic): 2,155
Overview of Services

CLINICAL SERVICES
- Primary Care Medical Care
- Dental Services
- Pre-Exposure Prophylaxis (PrEP)
- Post Exposure Prophylaxis (PEP)
- HIV Prevention, Testing, Care and Treatment
- Mental Health Services
- Hepatitis C Screening and Treatment
- Integrative Medicine  |  Pain Management
- LGBTQIA Health Services
- Center for Transgender Medicine and Surgery (CTMS)
- Sexually Transmitted Infections (STI) Screening and Treatment

SPECIALTY SERVICES
- Cardiology  |  Dermatology
- Endocrinology  |  Gastroenterology (GI)
- Geriatric Medicine
- Gynecology
- High Resolution Anoscopy (HRA)
- Neurology
- PHARMACY SERVICES

SUPPORT SERVICES
- Social Work/Case Management
- Care Coordination
- Adherence Support
- Substance Use and Harm Reduction Services
- Nutrition Services
- Health Education and Risk Reduction
- Re-Entry Services
- Crime Victims Treatment Center

COMMUNITY BASED SERVICES
- IAM Services
  - HIV, HCV, STI Testing
  - Street Outreach
  - 24-Hour PEP Hotline
  - Risk Reduction Health Education Workshops
  - PEP/PrEP
- Supplemental Services via Community Partnerships
  - Housing
  - Legal Services
  - Food Pantries, Meals and Vouchers
  - Vocational Training
  - Support Groups
  - Drug Treatment
  - Mental Health Services
  - Additional Health Services
In early 2020, the COVID-19 pandemic began in New York City. We responded quickly and effectively by instituting many new procedures and policies, including:

- Practice transformation was instituted quickly at every clinic, including changes that were slated for later in the year.
- Telemedicine was introduced at the clinics, much earlier than expected.
- IAM’s Care Coordination teams worked closely with patients to ensure that they were enrolled in MyChart and able to access telemedicine visits for provider communication.
- An additional 1,685 new MyChart users were enrolled to ensure patient portal access to lab results, visit information and visit summaries, and ability to attend telemedicine visits.
- Wellness calls were placed to all patients to ensure that they had food and other necessities, and to assess any health needs.
- Over 90 staff and 35+ different job titles were deployed to service 26 different areas of the Mount Sinai Health System. Some positions were patient facing, while others provided the necessary support for the staff to treat the large number of patients who were being seen with COVID-19.
- Started research projects, including multiple studies from Merck, Gilead and ViiV pharmaceuticals, which are exploring the efficacy and best practices for HIV medication injectables for both HIV prevention and HIV treatment.

**Talent for Healthy Communities:** IAM’s Comprehensive Health Program received pro bono services through The Taproot Foundation and Johnson and Johnson’s 2020 Talent for Healthy Communities Initiative to improve patient access, patient flow, communication, and patient and staff experience. Having this opportunity during COVID-19 improved our ability to respond rapidly with short and long-term changes that will also be implemented at the other IAM clinics.
IAM provides a “one-stop shop” for comprehensive health services

IAM provides multiple services under one roof, addressing health care needs and the social determinants of health. Each clinic provides services to address the needs of their community, including programs geared to specific populations such as:

**Certified Specialty Pharmacies** on-site at the Samuels Clinic and the Comprehensive Health Program, are open at the same hours as each clinic, and serve all five IAM clinics.

- pharmacy staff are available 24/7
- provide free delivery for all five boroughs, Long Island and upstate NY.

**Care Coordination Program** at all five clinics, provides navigation, medical and social services coordination, virtual Directly Observed Therapy (DOT), health education and adherence support for PWH.

**Harm Reduction, And Recovery for Everyone (Project SHARE)** provides support to reduce the negative impact of drugs and/or alcohol use on PWH: individual and group counseling, crisis intervention, overdose prevention and education, and art/recreational therapy.

**Hepatitis C Care & Treatment Program (HCV)** at our Morningside and Samuels clinics has led to greatly improved rates of successful treatment and linkage to care within 30 days.

**Food and Nutrition Services (FNS)** program at Samuels and Morningside Clinics provide nutrition assessments and plans, individual and group nutrition counseling, workshops, food voucher support for those in need, and trips to NYC neighborhoods to sample diverse healthy cuisines.

**Comprehensive Dental Services** at the Morningside and Samuels Clinics include diagnosis and treatment of dental and oral diseases, routine dental hygiene, cleanings, and x-rays.

**Integrative Medicine** located at the Morningside Clinic includes massage, yoga, acupuncture, meditation and other stress reduction therapies to help address a variety of issues from pain, insomnia, and anxiety, to chronic disease management.

**Pain Management Group** at the Peter Krueger Clinic is available for those living with chronic pain.

In 2020, we provided primary care and supportive services to 15,540 individuals.
We fulfill the health needs of diverse communities and populations in NYC.

**Formerly-Incarcerated Population:** Our Coming Home Program located at IAM’s Morningside Clinic addresses the physical, mental, and social well-being of formerly incarcerated people after they return to the community from prison or jail.

**Women, Infants, Children and Youth (WICY):** Located at the Morningside, Samuels and Jack Martin Clinics, our WICY program provides primary and specialty medical care and support services including treatment adherence support, OB/GYN care, specialty care, mental health, substance use, oral health, nutrition, and case management for PWH.

**Older People with HIV (OPWH):** In 2020, IAM’s Peter Krueger Clinic (PKC) received funding from Keith Haring Foundation for a social worker and pharmacist specializing in geriatric care to round out the multidisciplinary team serving OPWH. A geriatrician also trains providers and staff about providing medical care to OPWH.

**Latinx/e Population:** Our Oasis Program with the Latino Commission on AIDS, provides HIV testing, PrEP, PEP and linkage to care services to Latino men who have sex with men (MSM) and transgender women who have sex with men (TWSM).

**Young Adults:** IAM’s Young Adult Sexual Services (YASS!) program serves at-risk young men of color who have sex with men (YMCSM). Due to COVID, we were unable to provide community-based services including point-of-care HIV/STI testing. Instead, the team conducted virtual group activities and advisory council meetings. Telephonic outreach activities served over 100 YMCSM to assess need for linkages and referrals, connecting clients to health insurance, employment assistance and mental health services.

**LGBTQIA Health Services:** IAM provides health care and supportive services to Lesbian, Gay, Bisexual, Transgender, Queer and/or Questioning, Intersex, Asexual, and others who choose to self-identify in countless affirmative ways. We provide a full range of services including primary care, specialty care, mental health services, geriatric services, PrEP and PEP, HIV, STI and HCV testing, social work and care coordination.

**Drug User Health:** Our services to people who use drugs (PWUD) are low threshold, peer driven, and trauma informed. We strive for them to be non-judgmental and stigma free. Peter Krueger Clinic’s harm reduction program is Project SHARE, and the Morningside Clinic Coming Home Program employs a Certified Alcoholism and Substance Abuse Counselor (CASAC).

IAM’s staff remains diverse, and we strive to hire people reflective of the patient population we serve. Our staff spans numerous cultures, with varied experiences, backgrounds, education levels, languages, races, ethnicities, sexual identities and sexual orientations.

In 2020, IAM’s Morningside clinic provided trauma-informed treatment to 195 formerly incarcerated people. All had social work visits and 122 had medical primary care provider visits.

In 2020, WICY served 1,136 women, infants, children, and youth with HIV.

Close to 20% of PKC clients are age 65 and older.

In 2020, Oasis Program services were reduced due to COVID, reaching 78 clients, with over 200 clients served in other years.

YASS! bolstered its social media presence, garnering over 900 interactions and securing about 300 new followers on Instagram.

Programs that serve LGBTQIA
- SUMMIT/Sexual Behavioral Health Program
- Status Neutral Linkage and Navigation
- Outreach and testing in sex clubs and parties (M*SHP)
- Keith Haring Foundation Geriatric Services Program
- Center for Transgender Medicine and Surgery (CTMS)
- Keith Haring Foundation Pediatric & Youth Gender Center
- OASIS

Project SHARE served 61 PWH in 2020
The New York City PEP Hotline began in 2016 to address the needs of New Yorkers who were in need of emergency Post Exposure Prophylaxis (PEP) for HIV, after a potential exposure. The program is unique in that it was the first in the nation to provide PEP triage to patients through a telehealth model. We also reduced the barriers to acquiring this time sensitive medication by making starter packs available at participating pharmacies that were open 24 hours or open late, in all five boroughs of New York City.

The NYC PEP Hotline quickly pivoted to a new COVID-19 era flow in March 2020.

- We temporarily removed baseline visits and implemented a 28-day prescription.
- Provided prescription assistance by phone with the assistance of the prevention team.
- Patients were mailed a rapid HIV test and scheduled a tele-visit with the prevention team, who walked patients through administering the test, as well as provide counseling around their HIV results.

IAM also implemented and scaled-up a state-wide NYS PEP Hotline. We now provide PEP Hotline services throughout NYS, modeled on our successful NYC PEP Hotline. Patients are provided with a prescription and weekly follow-up with our NYS PEP Hotline Program Coordinator.

- In addition to the provision of PEP, we strive to retain the patients so that these patients can begin using PrEP when appropriate. With the assistance of our prevention team, patients are provided support around entitlements, to ensure finances will not be a barrier to transitioning to and staying on PrEP.

We are looking forward to the inclusion of injectable medications for our HIV positive patients and those on PrEP, as a way to improve adherence, viral load reduction and HIV prevention. These injectables will be coming soon!

As Dr. Urbina says. “Let’s make our PEPers into PrEPers!”
**Clinical Services:** In 2020, the CTMS served 1,722 transgender and gender non-binary (TGNB) patients at our primary locations. This included 703 who received primary care, 744 who received hormonal support at IAM, and 975 who were on the surgical path (either preparing for surgery or have had surgery). CTMS was launched in 2016, and is the most comprehensive TGNB program in the country, serving patients of all ages.

Medical services include primary care, endocrinology, plastic surgery, gynecology, urology, otolaryngology, and mental health services. Spiritual care is available for inpatient surgical patients. Our Trauma Healing and Resilience Initiative for Transgender Survivors of Violence (THRIV) program provides trauma-focused, gender-affirming short term therapy for TGNB individuals who have experienced interpersonal violence, including sexual and intimate partner violence, childhood sexual abuse, trafficking, hate crimes, and community violence.

During 2020, CTMS added two more primary care champion sites at Mount Sinai for a total of seven champion sites. Approximately ten new patients start hormone therapy each week, and patients can now expect surgery eleven months from reaching out to us – time needed for surgery preparation. We expect to reduce this time to 4-6 months in the near future.

**Education/Research:** The Mount Sinai LGBTQ fellowship began in the summer of 2020. It joined the dedicated CTMS plastic surgery fellowship, CTMS psychiatry fellowship, and CTMS Genitourinary (GU) fellowship. In addition, gender-affirming surgery became a core rotation for the Mount Sinai Plastic Surgery Residency, joining gender-affirming hormone therapy, which is now a core rotation for the MS Endocrinology Fellowship programs. CTMS also presented seven abstracts at the annual World Professional Association for Transgender Health (WPATH) Conference which was held virtually this year, in addition to disseminating more than a dozen publications.

**Movie Release: Born to Be** was released in 2020 and is a critically acclaimed movie about some of the early surgical experience for CTMS that highlights one of our surgeons, Dr. Jess Ting, and several of our patients. To rent or purchase the movie, please use this link: https://www.borntobefilm.com/watch

During this year’s Transgender Day of Remembrance, Mount Sinai Health System and the Institute for Advanced Medicine participated in a virtual vigil. MSHS was a sponsor for the second year through our continued partnership with Translatinx Network.
We **reduce** HIV transmission in our communities and we **improve** health outcomes and quality of life for people with HIV

IAM reduced community-based outreach efforts due to COVID-19. Even so, we continued to successfully help thousands of diverse individuals with access to affordable prevention and sexual health services:

- We provided HIV rapid testing to over 1,904 individuals.
- We used innovative ways to reach people, as we were unable to provide community-based services this year due to COVID-19. A few examples include a virtual poetry slam, and a virtual education and discussion group entitled “Sex During COVID.”

- For those newly diagnosed with HIV, we provide immediate linkage to anti-retroviral treatment per the state's test and treat protocols. Programs are available to assist people with receiving care and treatment at low or no cost.

- We helped 1,572 individuals at risk for HIV receive pre-exposure prophylaxis (PrEP), which prevents HIV infection if taken daily. We provide assistance to underinsured or uninsured patients with accessing PrEP medications at low or no cost.

- We linked 1,059 people to post-exposure prophylaxis (PEP), which prevents HIV infection when taken after potential HIV exposure. We administer NYC and NYS’s 24/7 PEP Hotline which links people to immediate or next day PEP appointments, with access to free PEP starter packets.

IAM provided medical services to 9,378 PWH in 2020; those who were newly identified received immediate linkage to care and supportive services.

- IAM patients with HIV maintained an average Viral Load Suppression rate of 86.6%. This helps those who are living with HIV to reduce their illness, maintain a healthy lifestyle, and live longer, while preventing further transmission to others.

- IAM has been involved in the trials for HIV medication monthly injectables. They are expected to be available to patients in first half of 2022.

Undetectable equals Untransmittable (U=U) is the standard for HIV treatment in New York City, New York State and our nation. If you take HIV medication and achieve and maintain an undetectable HIV viral load you cannot sexually transmit HIV. U=U helps destigmatize HIV and improves the health and well-being of all people with HIV.
We provide clinical education to NYS medical providers on HIV Prevention and Primary Care, Hepatitis C, and Drug User Health.

During 2020, IAM’s Clinical Education Initiative (CEI) trained a total of 5,754 clinicians (MD, NP, PA, RN, PharmD, etc.) through 133 clinical education activities. Funded by the NYSDOH AIDS Institute, CEI aims to improve statewide health outcomes through our free conferences, webinars, ECHO tele-mentoring sessions, trainings for organizations (in-person or remote), comprehensive preceptorship programs, CEI warm-line, customized technical assistance, YouTube videos, podcasts, and clinical tools. Almost all clinical education activities in 2020 were delivered remotely due to COVID-19.

The HIV Primary Care and Prevention Center of Excellence (HIV COE) is a statewide clinical education program addressing HIV screening, PEP and PrEP, and HIV diagnosis and treatment. The HIV COE reaches primary care providers and other disciplines working in clinical settings such as local health departments, community health, family practice, and emergency medicine. The HIV COE staffs the CEI line, a warm-line for clinical consultation, for inquiries related to HIV treatment, PEP, PrEP, and maternal-infant exposure to HIV. In addition to providing clinical education on HIV primary care (e.g., screening, diagnosis, treatment, prevention, managing comorbidities, etc.), the HIV COE has created programming to respond to emerging topics, such as COVID-19, health equity, and racial justice.

The Hepatitis C and Drug User Health Center of Excellence (HCV/DUH COE) serves as a statewide clinical education program addressing both HCV and drug user health. The HCV/DUH COE reaches out to primary care and other frontline providers, as well as addiction and mental health providers. The COE prioritizes reaching upstate New York providers through collaborations with local Departments of Health, clinics and hospitals. The HCV/DUH COE also staffs the CEI warm-line for case-based educational consultation on HCV clinical care and drug user health.

From one attendee, “I cannot say enough positive things about the virtual HIV conference you held in September. You successfully brought experts together that made for an incredibly informative, interesting, and convenient way to get state of the art insight into all aspects of HIV care. The experience seemed very personalized and somehow I felt like we all connected on a mission to render the best care possible for HIV patients - and it was mission accomplished in my opinion! The analogies drawn between the early days of HIV and the onset of the COVID-19 pandemic were fascinating. Again, the whole experience was very satisfying and I look forward to convening for a similar experience and HIV update next year.”
IAM developed a number of initiatives during 2020 to address Diversity, Equity and Inclusion. These included:

• Expanding the Mentorship Program that was piloted in 2019.
• Developing and conducting trainings about unconscious bias for all IAM staff – now integrated into the onboarding process, with mandatory annual updates.
• Working with Mount Sinai’s Office of Diversity and Inclusion to formulate a full training series for IAM staff, addressing issues such as micro-aggressions, in addition to the multitude of annual trainings provided by Mount Sinai Health System such as Accessibility for Persons with Disabilities; Diversity, Equity and Inclusion; Language Assistance for Patients with Limited English Proficiency; and LGBT-related Policies.
• Staff feedback about addressing diversity, equity and inclusion was incorporated through a series of IAM Town Halls.

MENTORSHIP PROGRAM
Fostering a Culture of Engagement, Inclusion and Development

MENTORING, COACHING, GUIDANCE, TRAINING, MOTIVATION, KNOWLEDGE AND SUPPORT
In 2019, IAM piloted a newly developed mentorship program which was very successful, leading to a larger program in 2020. The mission of the program is to foster the professional development of our employees, as well as to provide access to advancement opportunities and expand professional networks. Goals of the program are:

• To provide networking and learning opportunities to expand understanding and knowledge of IAM and the Health System’s organizational goals and objectives
• Identify top talent; create and foster relationships to help employees gain confidence and business/operational skills; and encourage professional development and career growth
• Demonstrate our standing commitment to improved communication, diversity and inclusion
• Enhance employee engagement and performance
• Improve employee retention, prepare future leaders

The program has been quite successful with mentees often finding their true goals and gaining the confidence, support and knowledge to pursue them.

ROLES OF MENTOR AND MENTEE
Mentor: Enhances management and coaching skills; exposes themselves to new styles, ideas and cultures.
Mentee: Increases chances for future leadership roles; boosts confidence and learns new skills; has opportunities for honest, constructive feedback.
Patient Experience

IAM receives input and feedback from our clients in both formal and informal ways. These include patient satisfaction surveys, patient feedback surveys, feedback boxes at each of IAM’s clinics, and patient groups including those focused on specific populations (i.e., senior group). IAM’s Consumer Advisory Boards meet monthly or quarterly remotely for each of the five clinics and CTMS. This ensures continued valuable input and provides optimal patient and family involvement in assessing patient needs; designing, delivering and evaluating services; and sustaining program improvements. Members consist of a cross representation of IAM’s patients, which include women, men, adolescents, and LGBTQIA patients of all ethnicities.

Patient Testimonials

“Here’s the deal... These professionals at the Mount Sinai Clinic are basically family. I been seeing them since 2010 and I can’t thank them enough for everything they did for me. I am alive and healthy to keep working and have a normal life because of them. Thank you, thank you so very much for everything.”
— Patient from Samuels Clinic

“The clinic always renders the utmost in customer medical, and mental health care services. From the door to the Doc and every handling in-between. I am never deprived of impeccable services.”
— Patient from Jack Martin Clinic

“Overall my experience is great. Truly grateful for all they do to make sure my health is well. Health is wealth.”
— Patient from Morningside Clinic

“My doctor at PKC has been the only doctor to help me raise my T cells since I was diagnosed in 2009, and for that I am forever grateful: plus her professionalism is unmatched. I’m lucky to have found her.”
— Patient from Peter Krueger Clinic

“The staff was wonderful. I don’t know how many times I have to sing songs of praise towards this place. It was wonderful.”
— Patient from Comprehensive Health Program
IAM has a successful history in collaborating and coordinating services for our targeted population via partnerships with community providers. Our active referral linkages with over 60 agencies help connect patients with supplementary services that include housing, vocational training, food pantries, meal and vouchers, drug treatment and mental health services, legal services, support groups, and additional health services.

IAM staff participate in numerous community-oriented groups that focus on planning and targeting HIV prevention, testing and treatment services throughout NYC and NYS, and addressing the needs of priority populations. These include the New York State LGBT Health & Human Services Network (The Network), HIV Health and Human Services Planning Council of New York, NYC HIV Planning Group, NYS HIV Advisory Body, Public Health Solution Community Advisory Group, NY Knows and NY Links. IAM continues to be heavily involved with the Delivery System Reform Incentive Payment Program (DSRIP) HIV Coalition to generate best practices and lessons learned.

IAM’s Continuous Quality Improvement (CQI) Program was established seven years ago to ensure that we achieve our vision to provide the highest quality of care to every patient, at every visit. Our CQI Program staff work closely with each clinic’s multidisciplinary teams to plan, assess, measure, and implement improvements in the coordination and delivery of quality care and services for all patients. At the heart of our quality work is improving both the patient experience and patient outcomes.

Despite the challenges of 2020 and all the changes made within the healthcare arena to support and facilitate patient care during times of uncertainty, IAM was able to continue its high quality service provision. One example of this was our ability to continue to exceed the New York State Ending the HIV Epidemic target for viral load suppression — IAM’s overall HIV viral suppression rate in 2020 was 86.6%. This means that 86.6% of our patients had a viral load that was low enough for them to maintain good health and quality of life, and reduce the ability for HIV to spread to others.
The Mount Sinai Morningside Hospital highlighted the work of healthcare workers in the Mount Sinai Health System through a project called “Faces of Resilience.” In addition to the pictures of IAM Morningside staff that were on display in the Mount Sinai Morningside Hospital lobby in the Babcock building, they each recorded a short video on what resilience meant to them. The videos can be accessed through the Mount Sinai Morningside social media platforms on LinkedIn, Facebook, and Instagram “Faces of Resilience Project Opportunity Pt. 2.” Their work, as well as many others, was essential to the health and safety of our patients, not only through the peak of the COVID-19 pandemic but also in the critical recovery period following illness.
In 2020, IAM staff completed approximately 35 publications, received 4 awards, and conducted over 50 virtual presentations at conferences, webinars, trainings and media events throughout the world. In addition, our staff is involved in research addressing HIV, opioid prescribing, chronic pain, neuroscience, COVID-19 and HIV, and HIV in youth. In addition, a research grant was received this year addressing anal pre-cancer in people with HIV.

Conferences included:

• 2020 SYNChronicity Conference
• Arnhold Institute for Global Health World AIDS Day
• EPPIC-Net Annual Investigators’ Meeting
• American Academy of Neurology Fall Conference
• Association of Nurses in AIDS Care
• New York State Academy of Family Physicians (NYSAFP) Winter Weekend
• New York State Hepatitis C and Drug User Health Annual Conference
• New York State HIV Primary Care and Prevention Annual Conference

IAM received numerous awards in 2020:

• Kenneth Ashley, MD, PKC Director of Mental Health, was appointed to the Editorial Board, Journal of Gay and Lesbian Mental Health; and was inducted as member of the American College of Psychiatry.
• Michael Cruz, Biomedical Intervention Program Manager, received the NY Knows Manhattan Borough Champion Award.
• John Pang, MD, CTMS Plastic Surgeon, was selected as an awardee for “Profiles in Pride” Mount Sinai Health System Office of Diversity and Inclusion.
• Dr. Alan Cohen and Dr. Vani Gandhi won the Cullman Family Award for Excellence in Physician Communication.
In 2020, IAM received over $13 million in grants to support new and existing programs and close to 60% of IAM staff.

We wish to thank the following funders for their contribution to our programs. Our work would not be possible without their support.

- Broadway Cares/Equity Fights AIDS
- Centers for Disease Control and Prevention (CDC)
- District Attorney of New York/CUNY Institute for State and Local Governance
- Johnson & Johnson
- Keith Haring Foundation
- New York City Department of Health and Mental Hygiene/Public Health Solutions
- New York State Department of Health AIDS Institute
- New York State Department of Health - Delivery System Reform Incentive Payment Program (DSRIP)
- Substance Abuse and Mental Health Services Administration (SAMHSA)
- Taproot Foundation
- U.S. Department of Health and Human Services – Health Resources and Services Administration (HRSA)
OUR LOCATIONS

Morningside Clinic
Mount Sinai Morningside Hospital
440 West 114th Street
Clark Building, 6th Floor
New York, NY 10025
212-523-6500
Medical Director:
Alexandra Abrams-Downey, M.D.

Jack Martin Clinic
The Mount Sinai Hospital
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Medical Director:
Rachel Chasan, M.D.

Samuels Clinic
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Amarlis Lugo, M.D.

Comprehensive Health Program
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Center for Transgender Medicine & Surgery
275 7th Avenue, 12th Floor
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Medical Director:
Joshua Safer, M.D.

Peter Krueger Clinic
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212-420-2620
Medical Director:
Tessa Gomez, M.D.
Connect with IAM

To learn more about IAM, please visit our website and social media platforms at:

- [www.mountsinai.org/patient-care/iam](http://www.mountsinai.org/patient-care/iam)
- [www.instagram.com/instadvancedmed/](http://www.instagram.com/instadvancedmed/)
- [twitter.com/instadvancedmed](http://twitter.com/instadvancedmed)