

## Scripts to Communicate about an Exposure in our Facility

### 1. For a PATIENT who may be exposed to Coronavirus from COVID-19 positive health care worker exposure

We are calling to inform you that you may have been exposed to someone who tested positive for Coronavirus. Based on available information, even though we have determined that this risk is similar to your risk of developing coronavirus illness from an exposure in the community we wanted to reach out and share this information with you. If you are not experiencing symptoms, we advise you to stay home for 14 days and monitor for symptoms. If you develop fever, cough, and/or shortness of breath, please contact our office, your primary care physician or Mount Sinai NOW for a video Urgent Care visit and inform them of your symptoms to get further directions. If you must go to a health care facility to be evaluated for these symptoms, we recommend that you inform them ahead of time so proper precautions can be undertaken.

### 2. For STAFF who may be exposed to Coronavirus from COVID-19 positive health care worker exposure

We are calling to inform you that you may have been exposed to someone who tested positive for Coronavirus. Based on available information, even though we have determined that this risk is similar to your risk of developing coronavirus illness from an exposure in the community we wanted to reach out and share this information with you. We ask that you self-monitor by taking your temperature twice daily and assessing for COVID-19 like illness. If you do not have symptoms, you should report to work, unless you are instructed by your supervisor/ manager to work from home. If you develop fever, cough, and/or shortness of breath, please contact our office, your primary care physician or Mount Sinai NOW for a video Urgent Care visit and inform them of your symptoms to get further directions. If you must go to a health care facility to be evaluated for these symptoms, we recommend that you inform them ahead of time so proper precautions can be undertaken.