Message to Patients:

We recognize that these are trying times overall, and we want you to know that as a Department, we stand ready to assist you when needed. We have transitioned our practice to nearly all telemedicine and all of our Orthopedic Doctors are accessible through video assisted visits. We are seeing new patients and follow up visits this way on a daily basis. Because of the urgent need to concentrate resources in the hospital, and in order to keep our patients safe, we are not currently performing elective surgery. We are however, here to serve our community by doing urgent and emergent procedures, such as broken bones, on patients who have problems that cannot wait for the end of this crisis.

At this point, we are hoping to resume our regular operations toward the end of May or June, but we stand ready to begin earlier should we be allowed to. In the meantime, our surgeons, physician assistants, and residents have mobilized to serve in the hospital to help care for the great numbers of COVID-19 patients who need our help. The Department of Orthopedic Surgery has bravely stepped forward during this pandemic, and we are doing our part in restoring a healthy and safe community here in the tri-state area. We will share some of the heroic and inspirational work we are doing with you on our social media channels, so be sure to join us on Facebook, Twitter, and Instagram.

We look forward to seeing you in person again soon. We will be ready resume outpatient and surgical care of all of your Orthopedic concern, just as soon as we can. Until then please go to <u>MyChart</u> to schedule a telemedicine visit with us. Also see our Mount Sinai <u>website</u> for COVID-19 information and to reach an on call urgent care physician if you need help.

Best regards and stay healthy,

Leesa Galatz, MD System Chair, Department of Orthopedic Surgery Mount Sinai Health System