

Mount Office for Health Data, Sinai Outcomes, and Engagement Strategy

STRATEGIES TO AVOID Engagement Strategy STEREOTYPES AND EMPHASIZE ABILITY

1. Put people first, not their disabilities.

- Say "Person with a disability" or "man who is a quadriplegic," "people with cystic fibrosis," or "person with a cognitive/intellectual/developmental disability."
- This puts the focus on the individual, rather than labeling the person as the disability, which dehumanizes the individual and equates the condition with the person.
- Terms such as "the blind" or "wheelchair patients" imply a group separate from society as a whole.

2. When communicating about disability, do not focus on ability level unless it is crucial to the situation at hand.

• Portraying successful people with disabilities as "super human" may raise false expectations and comparisons for all people – with or without disabilities.

3. Avoid sensationalizing and negative labeling.

- Saying "victim of," "suffers from," "crippled with," or "afflicted with," devalues individuals with disabilities.
- Avoid using emotional descriptors and use neutral words such a "an individual with AIDS," rather than "a person who suffers from AIDS."

4. Emphasize abilities, not limitations.

• For example, "walks with crutches," represents independence, whereas "confined to wheelchair" or "wheelchair-bound," implies a burden.

5. Bypass condescending euphemisms.

• Terms such as "handicapable," "differently abled," "special," and "challenged" reinforce the idea that people cannot deal honestly with their disabilities.

6. Maintain the integrity of each individual.

Do not use words or phrases regarded as offensive or patronizing such as "freak,"
 "subnormal," "vegetable," "misshapen," "retarded," "mentally retarded," or "crazy."

7. Do not assume that a disability is related to a disease.

 Individuals with disabilities should not be referred to as patients or cases unless their relationship with their doctor is under discussion or if they are referenced in the context of a hospital or clinical setting.