#### THE MOUNT SINAI HOSPITAL, NEW YORK

STANDARD: POLICY AND PROCEDURE

SUBJECT NO. GPP-301

**DEPARTMENT: Patient Service Center** 

SUBJECT: Patient's Rights

| CROSS-REFE | RENCE:  |
|------------|---|
| GPP-300    | Patient Representative Functions  |
| GPP-302    | Advance Directives  |
| GPP-303    | Policy for Withdrawal of Life Sustaining Treatment                            |
| GPP-304    | <u>Cultural Needs</u>   |
| GPP-305    | Services for Visually and/or Hearing Impaired & Non-English Speaking Patients |
| GPP-305.5  | Sign Language Interpreter Service   |
| GPP-315    | Do Not Resuscitate Order (DNR)  |

Original date of issue: 1973

| Reviewed: | 1994 | 1/03 | 2/08 | 12/11 | 2/13 | 7/14  | 6/15 |
|-----------|------|------|------|-------|------|-------|------|
| Revised:  | 1997 | 1999 | 2006 | 02/09 | 4/12 | 10/15 |      |

## **PATIENT'S RIGHTS**

# NEW YORK STATE PATIENT'S BILL OF RIGHTS (NEW YORK STATE HEALTH CODE - Section 405.7)

### NEW YORK STATE HEALTH CARE PROXY LAW.

### **PURPOSE:**

The Mount Sinai Hospital is committed to non-discrimination practices and care. The hospital prohibits discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression. In addition, a patient's preferred gender will be respected and the patient will be referred to by their name and pronoun of choice.

### **IMPLEMENTATION:**

The booklet "Your Rights as a Hospital Patient in New York State" which has been prepared by the New York State Department of Health, includes information regarding patient's rights. It is given to patients through surgical admissions, general admissions, maternal-child admissions, rehab admissions, psychiatry admissions, and when appropriate the Emergency Department.

The leaflet "Your Bill of Rights at the Mount Sinai Hospital" is given to patients registering in the clinics. It is available in English, Spanish, and Braille. The "Patient's Bill of Rights" is posted on Nursing Units, in the Emergency Services Department and in Admitting areas. A video tape shown in English and Spanish on patient television presents a discussion of patient's rights and responsibilities.

## **TJC Standards:**

RI.01.01.01

RI.01.02.01

RI.01.03.05

RI.01.06.05