



## 2023 COVERAGE UPDATE – ACTION REQUIRED

Dear Carmen,

We're writing to share some important updates regarding your UnitedHealthcare Dual Complete Medicare Advantage plan.

You may have recently received a letter from Mount Sinai stating your UnitedHealthcare Dual Complete Medicare Advantage plan will no longer be accepted by Mount Sinai Health System's hospitals and certain clinics affiliated with Mount Sinai hospitals effective January 1, 2023.

### Questions?

**Call eHealth's Helpline for Mount Sinai Health System Patients: [877-495-0141 \(TTY 711\)](tel:877-495-0141)**

Monday - Friday 8:00 a.m. to 8:00 p.m., or Sat 10:00 a.m. to 7:00 p.m. EST

You will speak to a licensed insurance agent.

**Other Medicare plans are accepted by Mount Sinai Health System, so you can keep your preferred Mount Sinai Health System hospitals and doctors.**

To find plans, visit our partner [eHealth's non-government website](#) and compare your options.

We look forward to continuing to be your healthcare provider.

Para leer esta carta en español, visite nuestro sitio web: [mountsinai.org/united](https://mountsinai.org/united)

如需阅读本信的中文版，请访问我们的网站 [mountsinai.org/united](https://mountsinai.org/united)

Sincerely,

Your Mount Sinai Team

This ad is not from the government. It's from eHealth, an insurance agency selling plans from many insurance companies.



You are receiving this email because you made an appointment with, requested information from, or have visited the Mount Sinai Health System.

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