



**Mount  
Sinai**

October 7, 2022

<<< First Name>> <<< Last Name>>  
<<Address 1>>  
<<Address 2>>  
<< City >>, <<State>> <<Zip>>

Dear <First Name>,

We're writing to share some important updates regarding your UnitedHealthcare Dual Complete Medicare Advantage plan.

You may have recently received a letter from Mount Sinai stating your UnitedHealthcare Dual Complete Medicare Advantage plan will no longer be accepted by Mount Sinai Health System's hospitals and certain clinics affiliated with Mount Sinai hospitals effective January 1, 2023.

**What does this mean for you? You will be eligible to enroll in another Medicare plan.**

To find a new plan that has in-network access to your preferred Mount Sinai Health System hospitals and doctors, we encourage you to contact our partner eHealth, an independent insurance agency, today!

eHealth can provide you with a free, no-obligation review of your Medicare coverage plan options online, or over the phone. Their licensed insurance agents can also help you enroll, if needed, for free. Beneficiaries that used eHealth to compare Medicare coverage options **saved on average \$762 annually**. \* Coverage not available in all areas. Plan benefits may vary. Limitations may apply.

**Call eHealth's Helpline for Mount Sinai Health System Patients Today:  
1-866-698-0938 (TTY 711)**

Monday - Friday 8 a.m. to 8 p.m. EST, Sat 10 a.m. to 7 p.m. EST  
You will speak to a licensed insurance agent.

**Or you can visit the non-government website  
[eHealthMedicare.com/KeepMountSinai](https://eHealthMedicare.com/KeepMountSinai)**

We look forward to continuing to be your healthcare provider.

<p><b>IMPORTANT: 2023 COVERAGE UPDATE ACTION REQUIRED</b></p>
<p>Call 1-866-698-0938 (TTY 711) Monday - Friday 8 a.m. to 8 p.m. EST, Sat 10 a.m. to 7 p.m. EST You will speak to a licensed insurance agent. Or visit the non-government website <a href="https://eHealthMedicare.com/KeepMountSinai">eHealthMedicare.com/KeepMountSinai</a></p>

Para leer esta carta en español, visite nuestro sitio web en [mountsinai.org/united](https://mountsinai.org/united)

如需阅读本信的中文版，请访问我们的网站 [mountsinai.org/united](https://mountsinai.org/united)

Sincerely,

Your Mount Sinai Team

\*July 2021, report from eHealth, Inc., “Drug Coverage Savings for Medicare Beneficiaries”. The average potential savings identified in the report are limited to plans offered by eHealth at the time of tool use and are based on the cost information available to eHealth at the time the tool was used; this cost information is subject to periodic updates and corrections.

This ad is **not** from the government. It’s from eHealth, an insurance agency selling plans from many insurance companies.