



Mount Sinai

Office for Diversity and Inclusion

# Online Learning Modules & Virtual Training Sessions



## MOUNT SINAI PEAK

Access a range of diversity, equity and inclusion educational modules via Mount Sinai's PEAK online learning platform

### Unconscious Bias: Understanding People with Disabilities

Understand disability concepts, identify how bias impacts the patient experience, and learn strategies to mitigate bias.

### Using Patient Preferred Name and Pronouns: A Guide

Learn common terms and quality/safety practices for using and documenting a patient's preferred name and gender pronoun in EPIC.

### Eliminating Health Disparities and Improving Health Outcomes: Collection of Preferred Name, Pronoun, Race and Ethnicity Data

Understand best practices in collecting preferred name, gender pronoun, race and ethnicity data in electronic registration systems.

### LGBTQ+ Affirmative Healthcare: An Overview of Policies and Best Practices FOR PROVIDERS

Understand the guidelines for providing culturally competent care to lesbian, gay, bisexual, transgender, queer + patients.

### Everyday Bias for Clinical Medicine FOR PROVIDERS

Learn how Unconscious Bias (UB) perpetuates healthcare disparities and develop skills to mitigate UB in clinical roles.

## VIRTUAL EDUCATIONAL SESSIONS

Schedule a live, virtual session via Zoom on a range of diversity, equity, and inclusion educational topics for your team

### Best Practices in LGBTQ+ Patient Care

LGBTQ+ educational sessions may be customized to meet your needs. To schedule a training, contact: Barbara.Warren@mountsinai.org

### Best Practices for People with Disabilities

Learn best practices for supporting people with disabilities. To schedule a training, contact: Mary.Koshy@mountsinai.org

### Cultural Awareness: Enhancing the Patient Experience

Learn how enhancing one's cultural awareness may positively impact communication, patient experience, and outcomes. To schedule a training, contact: Shana.Dacon@mountsinai.org

### Everyday Bias for the Health Professions

Understand how UB may impact critical decisions and results, become aware of one's own biases, and learn mitigation strategies to apply to day-to-day roles. To schedule a training, contact: Sherria.McDowell@mssm.edu

## CONTINUING MEDICAL EDUCATION UNITS & CONTINUING EDUCATION UNITS

Mount Sinai Health System has access to FREE online curricula in LGBTQ+ patient-centered care. Mount Sinai Health System employees who complete these online trainings are eligible to receive FREE Continuing Medical Education Units (CMEs) and Continuing Education Units (CEUs). For more information on how to access these free online trainings and CMEs/CEUs, contact: Edgar.Vargas@mountsinai.org

## CONNECT WITH US



646-605-8280



diversity@mountsinai.org



<https://www.mountsinai.org/about/diversity>

Follow Us On Social Media!

LinkedIn

Instagram

