

Visitor Policy – Effective May 25, 2021

Mount Sinai welcomes visitors to the hospitals, including Emergency Rooms, as long as visitors adhere to the policy below. For visitors to our ambulatory locations, please see the [ambulatory visitor policy](#).

General Visitor Information:

- Visitors must be 18 years of age or older.
- All visitors must comply with [NYS domestic and international travel](#) rules and restrictions.
- Visitors will be screened for symptoms, have a temperature check and be asked for contact information prior to entry.
- Anyone who has been diagnosed with COVID-19 in the previous 10 days or has been in close contact with someone diagnosed with COVID-19 will not be allowed into the hospital.
- Visitors must wear a surgical mask during their visit – one will be provided if needed. Additionally, visitors will be given personal protective equipment (PPE) and shown the proper way to wear it if needed.
- Visitors must wash their hands with soap and water, or use hand sanitizer, before entering and exiting their loved one's room.
- Visitors must keep their mask on and stay in the patient's room throughout their visit unless asked to step out by hospital staff. Visitors may not be present during procedures, aerosol-generating treatments and in the recovery room.
- **NOTE: The visitor policy may be adjusted to ensure the safety of patients, staff, and visitors.** In these circumstances, staff may allow only one visitor at a time or temporarily prohibit visitors entirely.

Locations and Hours:

- Inpatient visitation hours for adult patients are from 10:00 am to 6:00 pm daily. During this timeframe, two adult visitors are permitted each day for a maximum stay of four hours per day.
- One healthy support person is allowed to be with obstetric patients on the Labor & Delivery. In addition, a doula may be present. Visitation on post-partum units is from 10:00am to 6:00pm daily. Visitation is limited to four hours per day for up to two visitors at a time, unless otherwise approved by the clinical team.
- Two adult guardians/caregivers/visitors per pediatric patient are allowed at the bedside at a time between hospital visiting hours, including the Neonatal Intensive Care Unit NICU. One adult guardian/caregiver/visitor may be at bedside 24 hours a day in all pediatric units. In pediatric units, one adult guardian, caregiver, visitor may sleep overnight at bedside, except in the NICU. Two guardians/caregivers/visitors can accompany a child to a procedure. One guardian/caregiver/visitor at a time may be in the recovery room with a pediatric patient.
- One visitor is permitted for Emergency Room (ER) patients for a maximum of two hours of visitation per day. ERs may limit visitors to ensure staff and patient safety.
- Exceptions to visitation hours and limits may be granted for imminent (within 24 hours) end of life and/or patients with cognitive or developmental impairments or at the discretion of hospital leadership.

Visitors who do not comply with all of the above requirements will be asked to leave.