

# **COVID-19 – Respiratory Support**

# **New Tele-Respiratory Therapist Support Hotline**

## ATTENTION ALL CLINICAL STAFF (MD, RN, APP)

DO YOU HAVE QUESTIONS FOR RESPIRATORY THERAPISTS REGARDING THE USE OF YOUR VENTILATORS OR EQUIPMENT?

#### STEP 1- CALL THE CLINICAL COMMAND CENTER

• Call the Clinical Command Center at 1-800-TO-SINAI (867-4624)

# InTouch Lite 4 Device

#### STEP 2 – ASK FOR TELE-RESPIRATORY SUPPORT HOTLINE

- Ask for the Tele-Respiratory Support Hotline
- You will be connected to the MSHS On-Call Respiratory Therapist Team

#### STEP 3 – LOCATE YOUR InTouch HEALTH TELEMEDICINE DEVICE

- Note: There are two devices on your unit that you can use:
  - InTouch Light 4 device
  - Apple iPad on a stand

## STEP 4 – LOCATE THE NAME OF YOUR DEVICE

- Locate the name of your InTouch device (label on the back of the device).
- Here are the naming conventions:
  - Lite-4: Facility Lite-4 Location #
    - Ex. MSB Lite-4 ED 1
  - o iPad: Facility Location Patient #
    - Ex. MSH KP 6E Med Surg Patient 1

# STEP 4 - BRING InTouch DEVICE TO PATIENT

 Bring your InTouch device to where the patient is, in preparation for the Tele-Respiratory support call.

# STEP 5 – TELL THE HOTLINE THE NAME OF YOUR DEVICE

- Tell the hotline support person the name of your device.
- The respiratory therapist will beam into your device to assist you.



**Apple iPad** 

