COVID-19 – Respiratory Support
New Tele-Respiratory Therapist Support Hotline

ATTENTION ALL CLINICAL STAFF (MD, RN, APP)
DO YOU HAVE QUESTIONS FOR RESPIRATORY THERAPISTS REGARDING THE USE OF YOUR VENTILATORS OR EQUIPMENT?

STEP 1 - CALL THE CLINICAL COMMAND CENTER
• Call the Clinical Command Center at 1-800-TO-SINA (867-4624)

STEP 2 – ASK FOR TELE-RESPIRATORY SUPPORT HOTLINE
• Ask for the Tele-Respiratory Support Hotline
• You will be connected to the MSHS On-Call Respiratory Therapist Team

STEP 3 – LOCATE YOUR InTouch HEALTH TELEMEDICINE DEVICE
• Note: There are two devices on your unit that you can use:
  o InTouch Light 4 device
  o Apple iPad on a stand

STEP 4 – LOCATE THE NAME OF YOUR DEVICE
• Locate the name of your InTouch device (label on the back of the device).
• Here are the naming conventions:
  o Lite-4: Facility Lite-4 Location #
    • Ex. MSB Lite-4 ED 1
  o iPad: Facility Location Patient #
    • Ex. MSH KP 6E Med Surg Patient 1

STEP 4 – BRING InTouch DEVICE TO PATIENT
• Bring your InTouch device to where the patient is, in preparation for the Tele-Respiratory support call.

STEP 5 – TELL THE HOTLINE THE NAME OF YOUR DEVICE
• Tell the hotline support person the name of your device.
• The respiratory therapist will beam into your device to assist you.