Due to the escalating COVID-19 emergency, we are prohibiting all visitors across the Mount Sinai Health System, including visitors to the emergency departments, inpatient units (including postpartum), ambulatory sites and other facilities. These restrictions are being put in place for the safety of our patients, caregivers and community.

There are limited policy exceptions for HEALTHY visitors, including:

- Labor and Delivery
- Pediatrics, NICU and Pediatrics ED
- Immediate End of Life situations
- Patients for Whom a Support Person has been determined to be essential to the care of the patient (medically necessary).

All visitors will be screened for symptoms of COVID-19, including temperature checks upon admission and every 12 hours thereafter. If a visitor shows any symptoms, staff will politely ask them to leave and provide appropriate follow-up information.

Depending on the patient situation, some visitors will be required to wear personal protective equipment (PPE).

Please note, the visitor policy may be adjusted to ensure the safety of staff, patients and visitors.

We will support connection to family and friends through virtual means such as phone, Face Time, Skype or Zoom meeting. By doing this, we aim to meet our patients and their families’ needs while ensuring a safe environment.

Thank you for your understanding in these very difficult times.