

## **COVID-19 Health System Updates, Thursday, January 14, 2021**

### **Canceling Patient Vaccine Appointments**

Because of sudden changes in the amount of COVID-19 vaccine being supplied to us, we must unfortunately cancel all non-employee vaccinations that were scheduled from Friday, January 15, through Tuesday, January 19. We are contacting those patients by phone, email, text message, and/or MyChart message to let them know. We are all deeply disappointed to have to do this.

We have paused the vaccine appointment scheduling function on our website and are accepting no new patient appointments for vaccination until the supply issue is resolved. If we secure more vaccine, we will contact the patients whose appointments were canceled to reschedule them.

Employee vaccination appointments during this period will proceed as scheduled, and we have walk-in opportunities for employee vaccinations as well.

I will keep you updated as the vaccine supply situation changes. I send this email with a heavy heart as I know how much we all want to provide vaccine to our patients, community, and loved ones.

I am choosing to remain hopeful that we will receive more and that we can once again open up appointments to our patients and community. In the meantime, if patients look to you for advice, we would recommend directing them to the [New York State](#) and [New York City](#) COVID-19 vaccine sites to schedule an appointment.

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