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## **Food Resources**

The residents of New York City have been severely impacted by COVID-19. Each of these programs are providing vital information on food programs available in New York City.

### **God's Love We Deliver**

**Phone:** 212-294-8100

**Website:** [www.glwd.org/](http://www.glwd.org/) and <https://www.glwd.org/home/covid-19/>

**Email:** [clientservices@glwd.org](mailto:clientservices@glwd.org)

**Comments:** God's Love We Deliver provides food delivery services for people too sick shop or cook for themselves. All services are provided free to clients. Second link provided above links and eligibility screener to see who qualifies for the program.

### **City Meals on Wheels**

**Phone:** 212-687-1234

**Email:** [getmeals@citymeals.org](mailto:getmeals@citymeals.org)

**Website:** <https://www.citymeals.org/get-meals/home>

**Comments:** City Meals on Wheels provides food delivery services for our senior population throughout all 5 boroughs. Offers a variety of meal programs including weekend meals, holiday meals, emergency meals, holiday boxes, emergency food packages and a mobile food pantry

### **Fresh Direct/Common Pantry**

**Phone:** 917-720-9700

**Website:** [www.freshdirect.com](http://www.freshdirect.com) / <https://nycommonpantry.org/home/nycp-online-order-coronavirus/>

**Comments:** Fresh Direct will deliver eight pallets of food boxes to each borough -- filled with staples -- every day. They are working with the Common Pantry on W. 116 Street. The Manhattan Borough President's office will provide updates on Manhattan drop-off locations. -- Online ordering temporarily suspended as on 12/8/2020, Pantry operations will continue in person during pick up hours.

### **Common Food Pantry**

**Website:** <https://nycommonpantry.org>

**Addresses:**

Choice Pantry, 1290 Hoe Ave, The Bronx, NY 10459

Choice Pantry & Hot Meals, 8 E 109th Street, New York, NY 10029

**Comments:** The Common Food Pantry is providing several meals during the week.



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Hot Meals Program: Individuals can stop by Monday - Tuesday at 11:00 AM and Wednesday, Thursday and Friday 2:30 PM. All hot meals will be take-away.

Brown Bag lunches will be given out on Saturday and Sunday from 4:00 – 5:00 PM.

Choice Pantry Program (no on-line ordering) Individuals can receive pantry items at the 8 East 109th Street- East Harlem location Wednesday- Saturday, between 10:00 AM - 2:30 PM.

Individuals can receive pantry items at the 1290 Hoe Avenue- Bronx location Thursday – Friday, 10:00 AM – 2:00 PM. Saturday service has temporarily been suspended.

### **Senior Center Meal Pick-Up and Food Info**

**Phone:** 212-244-6469

**Website:** <https://www.manhattanbp.nyc.gov/senior-center-lunch-pickup-times/>  
<https://www1.nyc.gov/assets/dfta/downloads/pdf/services/SeniorCenterMealProvisionFAQ03232020.pdf>

**Comments:** A list of the times and locations for senior center meal pick-ups in Manhattan. This is organized by the NYC Department of Aging. Use phone number provided to reach aging connect who can advise regarding nearby centers and how to receive meals.

### **Invisible Hands Deliver**

**Phone:** 732- 639-1579

**Email:** [InvisibleHandsDeliver@gmail.com](mailto:InvisibleHandsDeliver@gmail.com)

**Website:** <https://invisiblehandsdeliver.org>

**Comments:** Invisible Hands is a group of healthy volunteers from communities at the least risk for severe COVID-19 reactions working to bring groceries and supplies to those in high-risk demographics. They are focused most prominently on the elderly and immunocompromised but are available to help anyone in need. This is a free service.

### **How it works:**

- Fill out the “Request a Delivery” form. The person in need gets a phone call from a volunteer in your neighborhood who will be completing your delivery. Pay by:
- Call the store in advance to place the order and pay with your credit card over the phone, letting them know someone else will be picking it up on your behalf
- Provide your volunteer with cash before they complete the order
- Reimburse the volunteer after they pick up your items
- Whatever payment method you select, your volunteer will include your receipt in the delivery bag and leave the bag at your doorstep, ringing your bell so you know it’s arrived.
- Service Areas: *Manhattan, Brooklyn, Queens, Jersey City and Riverdale.*



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The delivery service is free, grocery costs are covered by the person requesting/receiving the service. Invisible Hands very limited cash flow but may be able to help offset some of the cost of groceries.

### **Food Bank of NYC**

**Website:** <https://www.foodbanknyc.org/community-kitchen/>

**Address:** 252 West 116th Street, New York, NY 10026

**Comments:** Our Community Kitchen and Food Pantry in Harlem remains open for New Yorkers in need. No registration or ID required. During normal daily sit-down meal service and client-choice pantry times, the Community Kitchen and Food Pantry in Harlem will instead distribute this food as to-go meals and pre-packaged pantry bags. Clients can drop by Monday through Friday between 4:30 – 6:00 PM to pick-up meals and pantry items.

### **HRA SNAP Benefits and ACCESS HRA**

**Website:** <https://a069-access.nyc.gov/accesshra/>

**Comments:** **All SNAP application and recertification interviews may be done by phone.** An in-person interview is only required if the applicant or recertifying recipient requests an in-person interview. **SNAP benefits can be used for online grocery purchases.** Current participating retailers include Amazon, Walmart and ShopRite. Amazon is available statewide; Walmart and ShopRite participate in specific zip codes.

**ACCESS HRA** remains a vital tool for clients and is a great way to skip the trip. For those seeking SNAP benefits or those already in receipt but with a recertification coming due, ACCESS HRA, can be used to submit the application/recertification form and to upload pictures of documents needed for eligibility determinations. For those in receipt of cash assistance benefits, ACCESS HRA can be used to submit requests for special grants and emergency assistance without having to come to a Job Center. Access HRA can also be used by those with a scheduled recertification appointment to submit your recertification form. For all clients, ACCESS HRA can also be used to update your contact information. It is important during these times that HRA has a way to contact you and this is the fastest and easier way to keep updated.

**The Families First Coronavirus Response Act** ([https://www.congress.gov/bill/116th-congress/house-bill/6201?mc\\_cid=06f473afb2&mc\\_eid=f9f7ac5cef](https://www.congress.gov/bill/116th-congress/house-bill/6201?mc_cid=06f473afb2&mc_eid=f9f7ac5cef)) signed into law on March 18, includes a division regarding nutrition waivers. There are waivers in place that increase federal costs for school meal programs. Child Nutrition Response act grants and issues waivers to provide meals and snacks for children. SNAP waivers suspends work requirements during the public health emergency allowing participants who would have lost eligibility due to such requirements to continue to receive SNAP benefits.

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### GrowNYC's 50 open-air Greenmarkets

**Website:** <https://www.grownyc.org/blog/greenmarkets-are-open>

**Phone:** 212-788-7900

**Comments:** Hours and Locations listed on the website. Works with community partners to deliver free Fresh Food Boxes to low-income New Yorkers. There are also Farm stands and Fresh Food Box Sites that accept SNAP/EBT.

### Get Food NYC Delivery Program

**Website:** <https://cv19engagementportal.cityofnewyork.us>

**Comments:** Link provides application for NYC Food Delivery Assistance for those who meet specific criteria listed as a result of COVID-19. Households that qualify may order two food deliveries per week at a time for up to two weeks. For assistance, calling 311 is advised.

### Get Food NYC

**Website:**

<https://cv19engagementportal.cityofnewyork.us/#/display/5e7555117ad6750216160409>

<https://portal.311.nyc.gov/article/?kanumber=KA-03304>

**Comments:**

GetFood NYC Emergency Home Food Delivery is available for those who cannot go outside and have no one to help get food. Website linked above explains eligibility requirements and links other food sources available. Options to place an order include one order at a time – reordering one day before last delivery or opting for 2 weeks of recurring orders at a rate of 2 delivers per week. Deliveries contain enough food for 3 days and maximum of 2 people in each household may receive food. Deliveries run between 8 am and 5pm. **If you're a senior who needs a food delivery, dial 311** to register for the GetFoodNYC program or use links above. Currently all program participants must renew every other day, before 11 am, but they're working to automatically renew seniors.

Please email Borough President Gale Brewer at [info@manhattanbp.nyc.gov](mailto:info@manhattanbp.nyc.gov) with “senior food” in the subject line if you are having trouble receiving these meals, and she will try to help.

### Free Meal Pick-Up for All new Yorkers

**Website:** <https://www.opt-osfns.org/schoolfoodny/meals/default.aspx>

**Comments:**



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- Free "Grab and go" meals are to any New Yorker
- Meals Hubs will operate for **students and families from 9:00 am to 12:00 pm**, and for **members of the community from 3:00 pm to 5:00 pm**
- No registration, ID, or documentation required.
- **No one will be turned away at any time**
- All adults and children can pick up three meals at one time
- Vegetarian and halal options available at all sites
- No dining space is available, so meals must be eaten off premises.
- **Use the link to find a location or text "NYC FOOD" or "NYC COMIDA" to 877-877**
- Link provided states starting Thursday November 19<sup>th</sup> 2020 Any New Yorker can receive free meals across the city

### **Mutual Aid Groups**

Website: <https://mutualaid.nyc/groups/>

**Comments:** The website has information for mutual aid groups in NYC that may be particularly helpful for patients who do not qualify for government benefits based on immigration status or other factors. Some neighborhood groups are doing free grocery deliveries, which may be able to assist patients who cannot leave their homes. Contains 35+ food resources, including those serving Latinx, LGBTQ and elderly communities.

### **Food Policy Resource**

Website: <https://www.nycfoodpolicy.org/coronavirus-nyc-food-reports/>

**Comments:** Website provides access to food resources in communities throughout the boroughs of New York, more specifically by zip code.

### **One Week of Free Groceries**

Website: <https://www1.nyc.gov/site/neon/programs/nutrition-kitchen.page>

**Comments:** The Department of Probation, Neighborhood Opportunity Network (NeON) Nutrition Kitchens, in partnership with the Food Bank of NYC and the NYC Young Men's Initiative (YMI) have opened five kitchens — one in each borough — to distribute free food, available to any New Yorker who needs it. Link provides phone numbers, hours of operation and location of the kitchens in each borough.

### **Cloth Food Pantry – Washington Heights**

Website: <https://www.cloth159.org/health-and-wellness>

**Comments:** The CLOTH Food Pantry at 508 W. 159th St. [has doubled its distribution hours](#). Now 9 am–1 pm on Tuesdays, Wednesdays, Thursdays, and Saturdays. Packaged food is

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available on a first-come, first-served basis. Pantry registration is Tuesdays and Thursdays from 3pm – 5pm at the location provided above. Additional volunteers are needed to unload the food trucks, pack and distribute bags: email [pantry@cloth159.org](mailto:pantry@cloth159.org) to lend a hand.

**The Mount Sinai Community Resource Guide is a free website available to staff, patients, or community organizations. You can use this website to identify community resources and services available to help during the COVID-19 Pandemic. Click here to go to the guide:**

<https://communityresources.mountsinai.org/>

**The guide is powered by Aunt Bertha, a technology platform that curates and provides access to free or low cost community resources. There is a public-facing website that anyone can use, as well as an enhanced Mount Sinai Health System site that employees can access using their Mount Sinai credentials (SSO). Further training on the MSHS site will be provided in your area in the near future.**

<https://www.hitesite.org> has a COVID-19 filter and can be used by anyone to research more resources

*Resources are changing rapidly. Please e-mail [cov19.commresource@mountsinai.org](mailto:cov19.commresource@mountsinai.org) if you notice changes or out-of-date resources. We are doing our best to update them daily.*