



## Educational Resources

A variety of educational resources are now available for families during the COVID-19 pandemic. From iPads to internet services, these resources will aid in the continuation of your child's education.

### The Department of Education (DOE)

**Website:** <https://www.myschools.nyc/en/> // <https://www.myschools.nyc/en/help/>

**Phone:** 718-935-2009

**Comments:** NYC MySchools provides opportunity to apply to public schools from 3-k to high school. Announcements state middle and high school applications are not open yet. Help link provides information for each level of education from 3-k through high school with lists of school options along with information on how to get offers to NYC Public schools, latest updates and sign-up links for admissions email lists.

### Family Welcome Centers

**Website:** <https://www.schools.nyc.gov/enrollment/enrollment-help/family-welcome-centers>

**Comments:** These Centers assist with registering children for schools and assisting with school transfers. 11 centers available for school districts throughout the 5 boroughs. The link provided includes a pre-registration checklist, registration form and more information regarding enrollment.

### Free iPads

**Website:** <https://coronavirus.schools.nyc/RemoteLearningDevices>

**Comments:** The DOE is lending internet-enabled iPads to support remote learning for students. To request a device for a NYC student a form must be filled out. The DOE will use the contact information provided to contact people and discuss when and where they can pick up a device.

### Other Resources

#### Free/low cost Wi-Fi & Cable (3)

Local cable companies are providing free and low-cost Wi-Fi and cable services for New York City area residents.

#### Spectrum/Charter

**Website:** <https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more>

**Phone:** 1-844-488-8395/ 1-844-310-1198

**Comments:** Free 60-Day internet & Wi-Fi offer. This is their standard customer service line, so use the "new service" or "add service" option. To avoid long wait times, call early in the



Mount  
Sinai

## Educational Resources

morning or later in the evening, until 1:00 am EDT). Available for those who live in a Spectrum market and do not currently have Spectrum Internet Services.

### Optimum

**Website:** <https://www.brookhavenny.gov/DocumentCenter/View/21193/Optimum-Free-Internet-for-Students-impacted-by-Coronavirus-PDF?bidId=>

**Phone:** 866-200-9522

**Comments:** Optimum is offering Altice Advantage Internet free for 60 days for households including a student in k-12 and or college. Call the number above to sign up

### Altice with Optimum and Suddenlink service:

**Websites:**

<http://alticeadvantageinternet.com>

**Phone:** 888-633-0030

**Comments:** Altice Advantage Internet will offer free broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a broadband subscription and installation fees will be waived for new student households. Websites provide sign up links for those living in Optimum and Suddenlink service areas.

For eligible low-income households without school-aged children, Charter continues to offer "Spectrum Internet Assist," a low-cost broadband program delivering speeds of 30 Mbps. They are also opening their Wi-Fi hotspots across their service area for public use.

### NYC Regional Enrichment Centers

**Website:** <https://www.schools.nyc.gov/enrollment/enrollment-help/regional-enrichment-centers>

**Comments:** The New York City Department of Education (NYCDOE) will open Regional Enrichment Centers (RECs) and early childhood centers to accommodate the children of essential service providers, provide meals to all NYC children, and provide remote learning to all NYCDOE students. **(currently closed for enrollment—referred to Learning Bridges Program)**

### Learning Bridges Program

**Website:** <https://www.schools.nyc.gov/enrollment/enrollment-help/learning-bridges>

**Comments:** This is a new program that provides free childcare options for children enrolled in a DOE school or contracted early childhood program from 3-k through 8<sup>th</sup> grade on days they are scheduled for remote learning. This program is not available for families who have opted for a 100% remote schedule. Seats are filled throughout the semester on a rolling basis



## Educational Resources

### Free Hygiene Products

Website: [https://www.schools.nyc.gov/school-life/health-and-wellness/coronavirus-update/hygiene-products?utm\\_source=ACCESS+NYC+Newsletter&utm\\_campaign=67d1bf8433-NEWSLETTER\\_CAMPAIGN\\_05\\_16\\_2020&utm\\_medium=email&utm\\_term=0\\_aa67394696-67d1bf8433-68508017&ct=t\(NEWSLETTER\\_CAMPAIGN\\_05\\_16\\_2020\)](https://www.schools.nyc.gov/school-life/health-and-wellness/coronavirus-update/hygiene-products?utm_source=ACCESS+NYC+Newsletter&utm_campaign=67d1bf8433-NEWSLETTER_CAMPAIGN_05_16_2020&utm_medium=email&utm_term=0_aa67394696-67d1bf8433-68508017&ct=t(NEWSLETTER_CAMPAIGN_05_16_2020)) – ***Link is no longer accessible.***

The Mount Sinai Community Resource Guide is a free website available to staff, patients, or community organizations. You can use this website to identify community resources and services available to help during the COVID-19 Pandemic. Click here to go to the guide: <https://communityresources.mountsinai.org/>

The guide is powered by Aunt Bertha, a technology platform that curates and provides access to free or low cost community resources. There is a public-facing website that anyone can use, as well as an enhanced Mount Sinai Health System site that employees can access using their Mount Sinai credentials (SSO). Further training on the MSHS site will be provided in your area in the near future.

<https://www.hitesite.org> has a COVID-19 filter and can be used by anyone to research more resources

*Resources are changing rapidly. Please e-mail [cov19.commresource@mountsinai.org](mailto:cov19.commresource@mountsinai.org) if you notice changes or out-of-date resources. We are doing our best to update them daily.*