



DashPass

Dear Healthcare Heroes,

Thank you! As a token of our appreciation for your efforts, we are providing complimentary DashPass for all healthcare employees across the country. Your organization is now activated to enjoy **free delivery fees and reduced service fees** on us!



How Do I Activate My Complimentary DashPass?

- 1. Go to the <u>DoorDash website</u> and sign up for an account using your <u>company</u> email address.

 Please note, if you already have an account associated with your personal email, you'll need to log out and create a new account using your company email address.
- 2. Once your account is created, go to the <u>DashPass page</u> and click on the 'Get DashPass' button to enroll.

 The \$9.99 monthly fee is covered by DoorDash, so please know you won't be charged!
- 3. Update the 'Delivery Instructions' with your home or business address and no-contact drop-off location.

 For food delivered at the hospital, enter the street address of the Mount Sinai building where you work. You must retrieve your order at the door. In an effort to minimize contact, we encourage you to maintain the no-contact drop-off option defaulted on the app. You can include notes in the 'Delivery Instructions' section at checkout where you'd like the Dasher to safely place your order, such as at the security desk or on the table in the lobby.

Download the DoorDash App:

Ordering on DoorDash is easier through the app. It's available for both iOS and Android



Complimentary DashPass Perks:



Delivery Fees & Reduced Service Fees with DashPass



Savings Per Order with DashPass

FAQs:

Q: Where do I pick up my DoorDash deliveries?

A: For orders to your facility, please specify the street address of the Mount Sinai building where you work. DoorDash has defaulted all deliveries to contactless deliveries to minimize personal contact. At checkout, we encourage you to add written notes in the "Delivery Instructions" section to coordinate a safe location for your Dasher to place the food.

Q: How long will this complimentary DashPass be on my account?

A: It is currently active for at least 60 days, but it will be extended as you continue to fight the good fight. DashPass benefits are eligible on all orders above \$12.

Q: Will my account be charged for DashPass at some point?

A: No, you will never be charged for this DashPass subscription (it will automatically expire after 60 days or through the extended date)

