

# COVID-19 Health System Updates

April 1 2020, Wednesday

We are not alone in this humanitarian mission of our lifetime. New York State leaders are helping to increase collaboration across the state—a move we very much welcome. That includes identifying existing resources that are potentially going underutilized, bringing staff from upstate to downstate, and facilitating patient transfers between hospitals where feasible. The goal is simple: to ensure that every type of medical resource is directed to the areas with the greatest need, where it can be maximized most.

FEMA recently announced that it would be donating 250 ambulances, as well as 500 EMTs and paramedics, to help mitigate the FDNY's call volume. Further, a 350-bed facility will be built at the Billie Jean King National Tennis Center in Queens, and Louis Armstrong Stadium will be used to create 25,000 meal packages a day for health care workers, patients, and school children. Construction is set to begin this week.

As of yesterday afternoon, we had 1,496 COVID-19 positive patients in our hospitals. That included 251 patients in our ICUs. We had another 117 inpatients under investigation (PUIs).

Last week, I told you how we had secured additional N-95 masks from Nanjing, China. The perseverance and creativity that it took to make that delivery a reality was incredible. Today, I want to share portions of that story in the attached document.

## Mount Sinai Now

The COVID-19 health emergency has made telemedicine a critical resource for patients to safely connect with physicians. To simplify your access to care, we have made [Mount Sinai Now](#)—our telehealth urgent care platform—**available to all employees regardless of insurance plan through 2020**.

Through Mount Sinai Now, you can connect with a Mount Sinai physician via video conference, using [a mobile app](#) or a website. Our physicians will provide accurate diagnosis, treatment, and follow-up information regarding your condition.

For more information about the Health System's virtual care options, [click here](#).

## Questions, Comments, and Updates

If you have any questions, ideas, or concerns, you can always email [CovidQuestions@mountsinai.org](mailto:CovidQuestions@mountsinai.org) and we will be sure to follow up. And the

COVID-19 [employee resource website](#) is constantly being updated with new information.

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