

COVID-19 Mount Sinai Health System Visitor and Cafeteria Policy Changes

March 10 2020, Tuesday

In every health care setting, family members and friends are vital to the well-being and recovery of our patients. However, given the evolving COVID-19 situation, it's essential that we balance the needs of our patients and their families while maintaining the safest environment for all patients, staff, and visitors.

Therefore, out of an abundance of caution, we are updating our patient and visitor guidelines amid the COVID-19 concerns, to ensure we limit further spread and keep you and your loved ones safe but still allow limited access.

Below please find the updated patient and visitor guidelines, including limitations to food services, across the Mount Sinai Health System. These and all policy updates are also available [here](#).

LIMITATIONS ON VISITORS

- Only healthy visitors may visit a hospital patient. All visitors must follow the strict [COVID-19 Safety Guidelines](#).
- All visitors are limited to 15 years or older.
- In-patients: Will only be allowed two healthy visitors at a time.
- PACU: Only one healthy visitor is allowed.
- ICU/NICU: May limit to one healthy visitor, at their discretion.
- Emergency Department: All patients in the emergency departments will be limited to only one healthy visitor at a time.
- Maternity Ward: Limited to two healthy visitors at a time, who must be partners or grandparents.
- Ambulatory Sites (i.e., Urgent Care, Medical and Surgical Practices, Radiology, Oncology, Ambulatory Surgeries and Procedure Suites): Only one companion per patient allowed into the practice.

CAFETERIA

Additionally, all main cafeterias will be restricted to those with a Mount Sinai ID only. **Cafes and smaller on-site food options will remain open to all, staff permitting.** We are implementing this to protect our patients and visitors from large gatherings and to protect our staff. At a point of entry, as worked out by each site, patrons will be asked to show ID and to use hand sanitizer before entry.

Thank you for all you are doing, and if you have any questions, please use the CovidQuestions@mountsinai.org email.

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