



## Bereavement Resources

These organizations provide information on bereavement services for families experiencing loss from COVID-19.

### eCondolence

**Website:** <http://www.econdolence.com/learn/topic/covid-19-guidance/>

**Contact:** 877-362-3266/ service@eCondolence.com

**Comments:** Bereavement focused company with information about COVID19 including virtual funeral arrangements, funerals and gatherings. Also provides tips for grieving, social distancing & mourning during the pandemic.

### Shiva.com

**Website:** <https://www.shiva.com/covid-19-coronavirus/>

**Contact:** 877-788-6570/ service@shiva.com

**Comments:** Jewish bereavement website with information regarding funerals, burials, shivas and memorial services during the COVID19 pandemic. Provides articles regarding grief and mourning tips and comfort. Also provides information about Viewneral – collaborative and interactive virtual funerals.

### VOLS

**Website:** <https://volspobono.org/wp-content/uploads/2020/07/A-Guide-for-Friends-Family-of-Recently-Deceased-New-Yorkers-2.pdf>

**Contact:** 347-521-5704 (seniors and frontline workers) 347-521-5725 (veterans)

**Comments:** Volunteers of Legal Service providing a guide for Friends and Family of recently deceased loved ones due to COVID-19. This guide helps navigate benefits eligibility, disposition of remains and estate issues that may be faced.



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### VA

**Website:** <https://www.va.gov/coronavirus-veteran-frequently-asked-questions/#debt-copays-appeals-and-other->

**Contact:** 800-535-1117

**Comments:** Information for Veterans regarding COVID-19 including status of VA national cemeteries and burials and safety requirements. Also provides veterans with information for COVID-19 testing, their health care including appointments, benefit payments, claims and other services.

### Social Security Burial Resource

**Contact:** 800-772-1213

**Comments:** Burial Assistance for a Spouse, one time amount.

### NYC Burial Assistance

**Website:** <https://www1.nyc.gov/site/hra/help/burial-assistance.page>

**Contact:** 929-252-7731

**Comments:** NYC HRA Office of Burial Services assists those in need of financial assistance to meet funeral expenses for a deceased low-income NYC resident. Due to COVID-19 the burial allowance has increased to \$1,700 and the timeframe to apply for assistance is now 120 days from the date of the individual's death.

### Hebrew Free Burial Association

**Website:** <https://www.hebrewfreeburial.org/>

**Contact:** 212-239-1662/ info@hebrewfreeburial.org

**Comments:** Financial assistance for funerals along with assistance for burial arrangements and Yarzheit and Kaddish services.



## Bereavement Resources

### **Greek Orthodox National Philoptochos Society**

**Website:** <https://www.philoptochos.org/>

**Contact:** 212-977-7770/ 212-977-7782

**Comments:** Assists financially needy individuals of Greek Orthodox or Orthodox Christian faiths. Assists in referral to mental health counselor for those seeking help.

### **The Actor's Fund**

**Website:** <https://actorsfund.org/services-and-programs/funeral-burial-assistance>

**Contact:** 212-221-7300 ext. 119/ [intakeny@actorsfund.org](mailto:intakeny@actorsfund.org)

**Comments:** Provides assistance with the cost and arrangement of funerals for persons in the performing arts/entertainment industry

### **Catholic Charities of Brooklyn/Queens**

**Website:** <https://www.ccbq.org/service/bereavement-services/>

**Contact:** 718-722-6000

**Comments:** Financial assistance for funerals. Bereavement Services also include referrals to appropriate resources and provides trainings and presentations

### **List from HITEsite:**

- [Direct Cremation Company Ltd](#)—call (212) 532-1870 or (800) 649-5050
- [Direct Cremation in New York offered by City Funeral Service](#)—call (914) 963-4499
- [Edhi International Foundation](#)—call (718) 639-5120
- [National Philoptochos Society \(Greek Orthodox\)](#)—call (212) 977-7770
- [Muslims for Humanity](#)—call (718)-658-7028
- -income New York City residents in need of assistance to meet funeral expenses
- [Funeral Consumers Alliance of Long Island and New York City](#)—this organization works with local funeral homes to provide low-cost funeral services to New York City and Long Island residents
- [Metropolitan Funeral Service](#)—this family-owned firm is a fully registered and licensed New York State provider of direct cremations and other low-cost funeral services and funeral service alternatives
- [Society of St. Vincent de Paul for the Archdiocese of New York \(Catholic\)](#)—the Society provides services to needy families located in Manhattan, the Bronx, and Staten Island

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## Bereavement Resources

The Mount Sinai Community Resource Guide is a free website available to staff, patients, or community organizations. You can use this website to identify community resources and services available to help during the COVID-19 Pandemic. Click here to go to the guide:

<https://mountsinai.auntbertha.com/>.

*Resources are changing rapidly. Please e-mail [cov19.commresource@mountsinai.org](mailto:cov19.commresource@mountsinai.org) if you notice changes or out-of-date resources. We are doing our best to update them daily.*