

## A HOSPITAL STAY WITH BOUNDLESS FEATURES

A total of 19 private rooms and suites makes up Eleven West, each with its own private bathroom. Among the premium features available to each of its patients are:

- Cuisine that matches top-notch New York City dining
- Premium, reverse sateen, 300-thread-count bed linens
- Frette robes
- Clinique vanity kits upon admission
- Refrigerators stocked with spring and sparkling water, and soft drinks
- Complimentary Belgian chocolates upon discharge
- Daily afternoon tea in the sitting room
- Private televisions with cable service and DVD players; complimentary DVD rentals via the Eleven West Reception Desk
- Daily delivery of *The New York Times* and access to a multitude of other books and periodicals in the Eleven West Library
- WiFi access for patients who bring personal laptop computers



At The Mount Sinai Medical Center, healing begins.  
In Eleven West, serenity reigns.

For more information please  
call 212-241-5990 or visit [www.mountsinai.org](http://www.mountsinai.org)



ELEVEN WEST  
AT MOUNT SINAI





### WELCOME TO ELEVEN WEST

Eleven West at The Mount Sinai Medical Center brings a new dimension to hospital-based accommodations, with a fusion of modern hospitality and a refined atmosphere where patients can experience the privacy intrinsic to comprehensive healing.

Professional nursing practice at Mount Sinai provides the gold standard of patient care. We combine primary nursing and interdisciplinary teamwork with autonomous, compassionate caregiving and state-of-the-art technology. This blend of the art and science of nursing is the foundation of our vision. It is the essence of our commitment to patients and their families.

Mount Sinai is trusted around the world for the outstanding clinical care provided by its skilled health care team. A stay on Eleven West affords the same reputable standard of care, while at the same time allowing you to savor the myriad amenities that this special setting has to offer.

### CUISINE THAT RIVALS TOP-NOTCH NEW YORK CITY DINING

Each meal is memorable on Eleven West, thanks to a private kitchen that offers gourmet meals three times daily to patients and their guests. Led by culinary-trained chef Juliet DaSilva-Inniss—who also holds a masters degree in nutrition—the kitchen offers a menu that changes seasonally and features locally grown, organic produce and all-natural, grass-fed American beef. Chef Dasilva-Inniss' signature selections include Moroccan Spiced Rack of Lamb served with Jewel Couscous and Sautéed Seasonal Vegetables, and Wild Salmon Wrapped in a Yukon Gold Potato Crust served with Oven Roasted Asparagus and Mango Aioli. Chef Dasilva-Inniss can often be found at the Farmer's Market in Union Square scouting out the freshest ingredients for her menu of delectable selections.



### ALWAYS AT YOUR SERVICE

As in all other parts of the Hospital, patients who come to Eleven West receive the same outstanding, award-winning clinical care on which Mount Sinai has built its worldwide reputation. Unique to Eleven West, however, is an attentive Guest Services staff ready to meet each and every need of its patients, from answering phone calls to printing boarding passes. The Guest Services staff make loved ones feel right at home as well, with round-the-clock visiting hours, complimentary continental breakfast, and an extra in-room twin bed for those who choose to spend the night.

