

From: [Flaim, Stephan](#)
To: physicians@lists.mssm.edu
Subject: Mount Sinai Hospital: Completion of Language Competency Profile on Sinai Central
Date: Wednesday, April 18, 2018 9:19:13 PM
Attachments: [Language Competency Application Guide 2.18.pdf](#)
[image002.jpg](#)

To: Mount Sinai Hospital Credentialed Attending Staff

From: Vicki LoPachin, MD, FACP, MBA
Chief Medical Officer
Senior Vice President
The Mount Sinai Health System

Re: Completion of Language Competency Profile on Sinai Central

Date: April 18, 2018

The Mount Sinai Hospital strives to comply with Joint Commission standards regarding communication with Limited English Proficient (LEP) patients and has a process in place to ensure communication with the patient in the non-English language is effective and meets the patient's needs.

If you are a bilingual provider who wishes to communicate directly with a patient in a language other than English while providing care, treatment, or services, please click to the link below to complete the *Employee Language Skills Self-Assessment* located under Employee Self Service on Sinai Central by no later than May 1st, 2018. Please see attached guide.

A representative from the Language Assistance Program will review the *Employee Language Skills Self-Assessment* and update status.

Please note: **this is NOT to be considered a Qualified Medical Interpreter.**

- **Bilingual Provider:** Individual capable of communicating with a patient in a language other than English in an effective and accurate manner within the scope of practice or clinical specialty.
Staff will be considered language proficient if they are native speakers or if they have taken and passed a language proficiency test in the target language.
- **Qualified Medical Interpreter:** Individual with appropriate training and experience who is able to interpret consistently and accurately in a health-care context. This professional functions in accordance with medical interpreting standards of practice and adheres to a code of professional ethics.

Should you have any questions regarding how to complete your language competency profile, please contact the Language Assistance Program at your site:

The Mount Sinai Hospital
Silvina de la Iglesia
212-659-8990

Mount Sinai Queens
Denise Colon
718-267-4273

Thank you in advance for your cooperation.

